PHILIPS

Professional Services for COVID-19 response

Supporting hospitals and patients during the COVID-19 pandemic

Philips is here to support hospitals and your patients during the COVID-19 pandemic. Our Healthcare Transformation Services team bring decades of experience in clinical and leadership roles with expertise in clinical process optimization, patient flow, technology advisory and system integration, and overall care delivery. Our team is dedicated to helping hospitals and your patients during these challenging times.

Leadership and clinical support

Philips teams can review safety plans, share industry guidelines, and advise on improvement opportunities. Our clinical consultants can also assist with supporting alternative care areas, command/logistics centers, disaster tents, mass/field triage sites, disaster management, and more.



Short-term interim leadership

Consultants can become part of your leadership team to provide hands-on assistance and/or guidance to support changing priorities and processes. Our interim leaders bring decades of clinical, leadership, and teaching experience across most hospital departments.



Critical Care process optimization

Review of clinical workflow, processes, and technology including ventilators and monitoring devices to implement best practices in Critical Care, telemetry, and other inpatient areas. Consultants can also support the expanded use of eICUs, Central Monitoring Units, and clinical operations centers.



Patient throughput optimization

Our clinical consultants can help implement bed management best practices and lead efforts to optimize/increase bed capacity, improve patient transitions, and reduce length of stay. The goal is to improve patient throughput and increase hospital capacity.



ED process optimization

Helping to increase process efficiency and implement best practices to improve triage practices, reduce wait times, and address issues with crowding. Consultants can help lead change management programs development and implementation.



Data analytics

Custom analytic performance dashboards provide data-driven insights on patient volume, scheduling, patient flow, room utilization, nurse/physician metrics, and more. Can include COVID-19 specific data such as patients presenting with symptoms, confirmed diagnosis, patient origin mapping, and trends.

Monitoring optimization

Our clinical consultants can help ensure the right monitoring devices are used at the right time, in the right place, and on the most suitable patient. We will support the optimization of monitoring devices to reduce nonactionable alarms, alerts, and notifications that disrupt patient care while focusing on capabilities that can alert staff to changes in patient status.

IT/Technology Services

Providing advisory services in regards to healthcare technology integration, connectivity, and data security. Our team can assist with strategy development, programs implementation, project management, and change management.





Want to learn more? Contact us at www.philips.com/healthcareconsulting

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