



Cardiovascular Performance Improvement Consulting

Improving operational efficiency and patient throughput for cardiovascular services

Cardiovascular service line leaders often look to increase the efficiency of their operations and patient workflow, leverage best practices, and implement new processes to reach department KPIs and performance goals. Philips consultants provide strategic guidance and hands-on implementation to help drive leading practice workflows and improve department efficiency, resulting in enhanced performance resulting in enhanced performance and culture.

A phased approach

Our consultants work collaboratively to achieve optimized system utilization and improved throughput, while focusing on the staff, physician and patient experience.

Assessment: Assess current processes based on data analysis, stakeholder interviews, workflow observations, and a gap analysis of key performance measures.

Patient experience review: Create an insights-based view of the patient journey to identify opportunities for improvement by establishing work teams that focus on specific processes and KPIs.

Recommendations: Collaborate with clinical and management teams to provide prioritized recommendations for increased clinical process efficiency and patient throughput.

Implementation: Assist with implementation of new processes and embedding sustainable change management programs.

Learn more

Through collaborative and people-focused engagements, Philips can help develop innovative solutions to solve your most complex challenges of care delivery. For more information, please visit www.philips.com/healthcareconsulting.

Key Benefits

- Determine cardiovascular department growth opportunities
- Enhance system utilization and processes
- Implement change initiatives to streamline workflow proficiency
- Improve staff collaboration/engagement to support sustainable change
- Bolster service line strategic goals across the care continuum

Proven results*

Our experienced clinical consultants have helped clients achieve sustainable results:

- Reduction in cath lab patient wait times
- Increase in system utilization and decrease in procedure times
- Improvement in patient workflow
- Increase in patient/staff satisfaction and staff retention