



# Imaging Performance Improvement Consulting

## Improving operational efficiency for imaging services

Managing increasing volume in a busy imaging department requires a streamlined radiology process and staffing patterns. Philips consultants work to help identify operational inefficiencies and recommend opportunities to improve workflow and staff efficiency, scheduling processes, resource management, and system utilization while decreasing exam times. The goal is to improve patient throughput and enhance the patient experience.

### A phased approach

Our consultants work collaboratively with management, physicians, and staff, providing a strategic and phased approach to help achieve long-term, sustainable results.

**Assessment:** Assess current processes based on data analysis, stakeholder interviews, workflow observations, and a gap analysis of key performance measures.

**Patient experience review:** Create an insights-based view of the patient journey to identify opportunities for improvement.

**Recommendations:** Collaborate with clinical and management teams to provide prioritized recommendations for increased clinical process efficiency and patient throughput.

**Implementation:** Assist with implementation of new processes and embedding sustainable change management programs through long-term performance improvement projects.

### Key Benefits

- Increase clinical process efficiency
- Recommend change initiatives to streamline workflow
- Focus on quality to provide safe, effective, patient-centered care
- Demonstrate effective use of resources and sustainable improvements

### Proven results\*

Our experienced clinical consultants have helped clients achieve sustainable results:

- Implementation of appropriate staffing patterns
- Increase in first case on-time starts and procedure workflow
- Creation of future-state scheduling
- Decrease in exam times for enhanced patient satisfaction

### Learn more

Through collaborative and people-focused engagements, Philips can help develop innovative solutions to solve your most complex challenges of care delivery. We can help you achieve meaningful and sustainable improvements in clinical excellence, operational efficiency, care delivery, and financial performance to improve value to your patients. For more information, please visit [www.philips.com/healthcareconsulting](http://www.philips.com/healthcareconsulting).