



Cloud-based solutions that drive patient engagement

Philips' Patient Engagement Manager optimizes communication between care providers and patients with a customizable navigation solution, allowing patients to complete their pre-appointment tasks, show up on-time, and continue to follow careplan instructions long after their visit or procedure.



Core solution capabilities



Automated messaging

Communication via SMS, email, voice and paper mailings.



Customized outreach

Library of validated content can be tailored to your needs.



Scalable platform

Cloud-based delivery that is easily extended across departments and service lines.



Workflow & system integration

Simple deployment to compliment existing IT and clinical workflows and seamlessly integrates with your EMR.



Actionable reporting

Dynamic reports delivered to your team to trigger interventions.



Want to learn more?

Visit philips.com/pem.

To schedule a demo, email us at support@medumo.com.

41%

No-show reduction¹

91%

Patient satisfaction²

85%

Reachability²

76%

Survey response Rate³

98%

Retention rate²