

EXISTING ACCOUNTS

ANDROID

Bluetooth Pairing Guide for the Philips DreamMapper Mobile app

This guide is for patients with an Android device who have an existing DreamMapper account.

Please ensure you are next to your sleep apnea machine, that it is plugged in and that the blower is not running.

In June 2021, after discovering a potential health risk related to the foam in certain CPAP, BiPAP and Mechanical Ventilator devices, Philips issued a voluntary Field Safety Notice (outside U.S.) / voluntary recall notification (U.S. only). As part of our remediation process, patients whose affected device is not equipped with a wireless modem must transmit their device settings following the steps outlined below. Once this operation is complete, we will be able to set the proper prescription on your replacement device.

Instructions: Bluetooth Pairing Guide for Existing DreamMapper Accounts

1: App Setup for Existing DreamMapper Accounts

To ensure the proper prescription on your replacement device, please verify that the email address you are using for DreamMapper matches either the email address you used to register your device with for the Voluntary Device Recall OR matches the email address we recently contacted you about the recall.

1.2

To check your email address on the DreamMapper app:



1.1 Click the three bars in the upper left-hand corner of the app and then click on "Settings"

Username phil	ipspatient@email.com
Registration date	Feb 5, 2022
Change password	>
Automatic Password	Expiration O
Change phone	>
Country	United States >
Preferences	>
Logout	>
Equipment	
Mask	Mask Not Listed 🔉
Therapy Device	>
Automatic Bluetooth	0

1.2 Click on "Preferences"

3	Preferences	
	Contact	
	How should DreamMapper contact you with important information about your therapy data?	
	Email	
	Email Address philipspatient@email.com	
	Change Email	
	Text Message	

1.

1.3 You may update the email address if necessary

NOTE: The Username email address may be different then the email address found in "Preferences".

2: DreamStation Setup

2.1 A,B,		
2.1	Supply AC Power to the DreamStation machine	D. Verify that the plug at the si de of the device, at the power supply.
	Complete the following steps to operate the device using AC power:	and at the electrical outlet are fully Inserted This will help to ensure
	A. Plug the socket end of the AC power cord (included) into the power supply (also included).	that a secure reliable electrical connection has been made.
	B. Plug the pronged end of the AC power cord into an electrical outlet	Note: If the following Check Power

B. Plug the pronged end of the AC power cord into an electrical outlet that is not controlled by a wall switch

C. Plug the power supply cord's connector Into the power inlet on the side of the device

icon appears on the screen. Please

repeat seep 4.

2.2 2.3 Image: Sector Secto

- 2 The display screen will illuminate and "My Info" will appear when successfully connected to AC Power
- 3 Turn the knob until "My Setup" is displayed and press the knob in one time
- 4 Turn the knob until "Bluetooth" is displayed and ensure Bluetooth is turned "On"

3: Bluetooth Pairing and Data Transfer

STEP A 3.2 3.3 3.1 Serial Number 56684BAD7 > Username Model Registration date Feb 5, 2022 0 Using Bluetooth Change password Automatic Password Expiration Wi-Fi > Change phone Serial Number > Country is > Model Preferences > 0 Using Bluetooth > Logout PHILIPS Mask Mask Not Listed > Therapy Device Automatic Bluetooth 0 On "Therapy Device", click "Using 3.1 Click the three bars in the upper 3.2 On the "Settings" page, click 3.3 left-hand corner of the app and "Therapy Device" at the bottom Bluetooth" on the primary select "Settings" device section **STEP B** 3.4 3.5 3.6 Prepare your therapy device: isure that power is applied, Bluetooth enabled and the blower is off. Prepare your therapy device: isure that power is applied, Bluetooth enabled and the blower is off. 2. Pair your devices: ign the button below to initiate pairing: "ollow the instructions that appear on the screens of your devices. Select "PR ST BAD?" if this mobile device asks you in make a selection. Pair your devices: Tap the button below to initiate pairing. Follow the instructions that appear on the screens of your devices. Select "PR BT BAD" if this mobile device asks you to make a selection. u are about to pair your device with amMapper. The data that will be oaded to the app includes: are about to pair your device with amMapper. The data that will be aded to the app includes: low long you use the device lask leakage measurements PAP Pressure How long you use the device Mask leakage measurements CPAP Pressure Periodic breathing rate Pressure dic breathing rate It will be used by the App to provide you information on how you are complying with your prescribed sleep therapy regimen. Do you agree? It will be used by the App to provide you information on how you are complying with your prescribed sleep therapy regimen. Do you agree? 0 Begin using

- 3.4 Click the white/blue box above "Begin Using" button to acknowledge Bluetooth consent. Green/white means consent was given
- 3.5 Click the "Begin Using" button which will start Bluetooth pairing
- 3.6 IF APPLICABLE A pop-up may appear on your mobile device to grant location access (this is Android requirement) click "OK"

Instructions: Bluetooth Pairing Guide for Existing DreamMapper Accounts

3b: Bluetooth Pairing and Data Transfer Continued



3.7 IF APPLICABLE For Location Access, select "While Using the App"

STEP C



3.8 A pairing request will appear on your mobile device, asking you to confirm a code, DO NOT select "PAIR" on your phone at this time!



3.9 On the display screen of your sleep machine, you will see the same 6-digit code and the word "No" in the lower left-hand corner



3.10 Turn the knob on your sleep machine which will change the "No" to "Yes" and press the knob in one time



3.11 Press "Pair" on your Android mobile device



3.12 IF APPLICABLE Click "Yes" to acknowledge data sharing which is necessary to capture your machines therapy settings Instructions: Bluetooth Pairing Guide for Existing DreamMapper Accounts

4: Data Transfer

- 4.1 Therapy Device Primary Serial Number J14056684BAD7 \ Model DreamStation Secondary Serial Number \ Model Using Bluetooth Secondary Serial Number \ Model Using Bluetooth Secondary
- 4.1 You will return to the "Therapy Device" screen. The "Using Bluetooth" box on the primary device should now be green/white



4.2 Go back one screen to the main "Settings" screen, click the three bars in the upper left-hand corner and select "Sleep"



4.3 A data transfer progress bar will appear at the top of the app



you will receive a message that the upload was successful

5: Completion

5.1 Thank you for completing the above steps! We will now be able to set the proper prescription for your replacement sleep machine.

Complete DreamMapper instructions for use can be found in the application under the Help-FAQ tab.

You may also contact DreamMapper Support at 844-240-1649.

For more information regarding the voluntary recall process, please visit: philips.com/src-recall-process





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