

Clinical Bulletin #15

We are committed to supporting clinicians through the complete remediation process and will provide a range of resources to help you better inform, instruct, and support your patients. The clinical bulletin will continue to offer news and updates on the PE-PUR foam voluntary recall/FSN and will also be expanded to help address common topics and concerns on additional topics. Please find below some recent information that we wanted to bring to your attention.

PE-PUR Foam voluntary recall/FSN News and Updates

1. DreamStation Go Remediation

This month, we shared an update to registered DreamStation Go users to select an option for their remediation. They are being asked to log into the Patient Portal to select one of the two options below to complete their remediation process:

Option 1: Financial payment for return of affected units: Patients can select the financial payment option in the Patient Portal to receive a payment based on the manufacturing date of their affected device.

Option 2: Elect to receive a replacement DreamStation Go device: Patients who have elected to receive a replacement DreamStation Go device within the Patient Portal may need to provide a current prescription and will be notified in the Patient Portal if that is the case.

Useful Links

PE-PUR Foam voluntary recall/FSN - Information for Clinicians

Be sure to visit [our clinicians information page](#) regularly for the most current information for you and your patients.

Masks and Magnets

Have additional questions about Philips Respironics masks and magnets? Learn more [here](#).

Ventilation

For the latest ventilation news and updates, please visit [this page](#).



For more information, visit [Philips.com/src-update](https://philips.com/src-update)

