PHILIPS

Sleep and Respiratory Care Bulletin #6

We are committed to supporting clinicians through the complete remediation process and will provide a range of resources to help you better inform, instruct, and support your patients. This bulletin was created to help address common questions and concerns as well as provide a status update on remediation efforts as they become available. Please find below some recent information that we wanted to bring to your attention. Be sure to visit **our clinicians information page** regularly for the most current information for you and your patients.

1. Summary of Philips Respironics Testing Results available to date

We are committed to providing additional data as it becomes available from the on-going third-party testing such that healthcare providers have updated information to make informed decisions regarding the risk of continued use of recalled products. An updated summary can be viewed/downloaded at **Testing Results.** The overall guidance for healthcare providers and patients in the most recent version of the recall notification remains unchanged at this time.

2. Device remediation update

We expect to complete remediation for the majority of registered patients by the end of 2022. To date, Philips Respironics has produced 2.7M repair kits and replacement devices globally*. We expect to complete over 90% of the production and shipments to customers in 2022. To help facilitate this, we encourage customers and their patients to finalize registrations as quickly as possible.

3. Our approach to remediation

When we issued the voluntary recall/voluntary field safety notice, we immediately focused our efforts to respond to this issue as quickly as possible. We expanded our production shifts, service and rework capacity in applicable manufacturing sites and intend to maintain this expansion until the remediation program is completed. We are not currently selling these products and all remediated devices should be allocated to patients affected by the voluntary recall/field safety notice.

*Based on data available as of 6/23/22

(continued on next page)

For more information, visit Philips.com/src-update

4. Useful information for your patients

We continue to provide regular updates to patients. This month, along with an update on our progress to-date, we are reiterating our commitment to patient safety and providing them with further clarification on how we personalize device settings and the steps involved in the remediation process.

5. DME and clinician replacement device training is now available

Some of your patients and their DME partners have received new DreamStation 2 CPAP devices as part of the remediation process. To help the DME better support their patients, we have created product trainings within the Philips Learning Connection designed to assist with the setup and use of replacement devices. The trainings can be found at the **Learning Connection.**

We thank you for your continued patience and trust and will continue to provide regular updates to you through this process.

For more information, visit Philips.com/src-update