



Basic Setup & Return Instructions

Important:



The enclosed DreamStation Go device is provided to you as a replacement for your existing device. This document provides basic instructions for setting up your replacement device and for returning your affected device.

To ensure proper disposal of your current machine, please follow the instructions provided below.

Do not discard any of the packaging material. You will use it to return your recalled device.

Do not discard:



Please keep the following device components and accessories from your current device, you will need them to set-up your replacement device.

- | | | | |
|---|--|---|---|
| <input checked="" type="checkbox"/> Tubing | <input checked="" type="checkbox"/> Power cord | <input checked="" type="checkbox"/> Humidifier* | <input checked="" type="checkbox"/> Battery* |
| <input checked="" type="checkbox"/> Mask | <input checked="" type="checkbox"/> Travel cases * | <input checked="" type="checkbox"/> microSD card* | <input checked="" type="checkbox"/> Disposable fine filter* |
| <input checked="" type="checkbox"/> Beauty covers (2) | | | |

* if applicable

The enclosed device is being provided to you to replace your current device, which must be returned to Philips as soon as possible so that the old foam can be removed and replaced with silicone foam as part of the recall remediation plan. Failure to return your original device to Philips could result in your being billed for payment of that device, as you now have two devices, but have only paid for one device.

Package Contents

- Patient Support Resources Card
- Basic Setup & Return Instructions
- Cleaning and inspection instructions
- Packing Tape
- Pre-paid Return Postage Label (found in plastic sleeve affixed to carton exterior)

Your Current DreamStation Go Machine

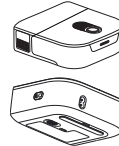
Components

- DreamStation Go
- Power Cord
- Tubing
- Filters
Reusable (A) or Disposable (B)



Optional Accessories

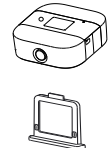
- Humidifier
- Battery
- microSD card
- Travel cases



Your Replacement DreamStation Go

Device & Accessories (shipped device)

- DreamStation Go Device (no humidifier)
- Reusable Filter



Note:

You will reuse many of the components and accessories from your existing device with your replacement device.

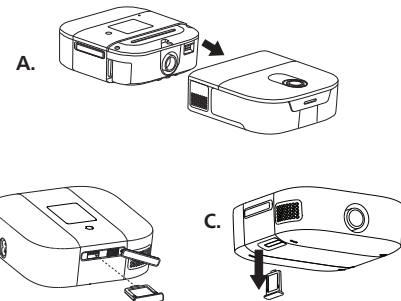
Instructions: Basic Setup of DreamStation Go device

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Disassemble your old machine (instructions are for removing humidifier. Refer to user manual for removing beauty panels, if applicable.)

ⓘ Save these items, you will need them later.

- Disconnect the power cord, tubing and mask.
- Disconnect humidifier (if applicable) by pressing the release button. (FIG. A)
- Remove filter (FIG. B) and microSD card (if applicable) (FIG. C).
- Clean all device & accessories (i.e., humidifier, tubing and mask) following the provided cleaning and inspection instructions.



Instructions Continued: Basic Setup of DreamStation device

- 2 Assemble the replacement therapy machine.**

 - Remove the replacement DreamStation Go from the shipping box.
 - Insert your reusable filter or disposable fine filter.
 - Insert your current microSD card (if applicable).
 - Slide your current and cleaned humidifier and replacement machine together until they snap into place (if applicable).
 - Add water to water tank and place in the humidifier (if applicable). Refer to user instructions.
 - Attach tube and mask.
 - Connect the power cord to the therapy device and wall electrical outlet.

- 3 To begin device operation:**

 - If applicable, verify that your new device serial number is now active in DreamMapper by checking your DreamMapper account/app.
 - Turn on the device to ensure proper operation.
 - Your device is now ready to use.

Instructions: Return Instructions for affected DreamStation Go device

- 1 Package your old machine for return shipment.**

 - Using the packaging material that came with your replacement device, place your affected device in the shipping box provided.
 - Tape the box after packaging is complete. The tape should be centered so equal amounts of tape extend down the sides of the shipping box as shown to the right (top).
 - Peel the pre-paid label from its backing and attach it to the shipping box making sure you completely cover the original shipping label. Use the diagram to the right (bottom) as reference.
 - Ensure the shipping box is securely taped and sealed to prevent it from breaking open during shipment.

⚠ Do not return: power cord, humidifier, microSD card, tubing, reusable filter, disposable fine filter, mask, battery, beauty covers, or travel cases.



- 2 Contact FedEx toll-free at (800) 463-3339 or go to FedEx.com.**

 - Find the closest drop off location or schedule a pickup.
 - You may also give the package to any FedEx driver making regular pick ups or deliveries.
 - Alternatively, you can take the package to an authorized FedEx shipping outlet.
 - This return shipment is pre-paid, so there is no charge to you.

Thank you for your cooperation in this effort.

Please contact us at 833-262-1871 or www.philips.com/SRC-update if you have any questions.

Thank you for your cooperation and assistance in connection with Philips' efforts to remediate the recalled Respironics Sleep and Respiratory Care devices (each, an "Affected Device"). To expedite these efforts, Philips in many cases is (or will be) providing a replacement device (an "Advanced Exchange") in advance of the return of an Affected Device. By accepting the Advanced Exchange, you are agreeing to return your Affected Device to Philips so that, in many cases, Philips can expeditiously refurbish the returned Affected Device to help ensure another user receives a replacement device sooner. This is consistent with the FDA's direction for a prompt remediation.

Upon receipt of Advanced Exchange, please follow the instructions that you receive regarding the return of your Affected Device to Philips. Specifically, it is important that you promptly return your Affected Device. Your returned Affected Device will either be repaired to replace the foam insulation with an approved insulation, or will be destroyed.

Please note that in order to effectuate the Recall Plan it is necessary that you return your Affected device promptly, consistent with FDA regulations. By participating in the Advanced Exchange or receiving a remediated device, you acknowledge and agree that the foam insulation will be removed and may be discarded, and that your Affected Device may be destroyed or refurbished. Thank you again for your assistance in this matter.