

Important:


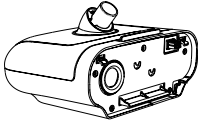
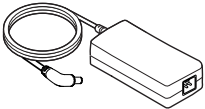
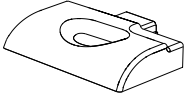



The enclosed DreamStation device is provided to you as a replacement for your current DreamStation device. To setup your replacement device and to ensure proper return of your current device, please follow the instructions below.

Your replacement device should have been set as per your prescription or current device settings. If the settings are different on your replacement device, please contact Philips.

Package contents


- Return and Setup Instructions
 - Accessory Cleaning and Inspection Instructions
- New User Manual
 - Replacement DreamStation device

Your current DreamStation device

Components	Optional accessories
<div><ul style="list-style-type: none">• DreamStation</div> 	<div><ul style="list-style-type: none">• Humidifier</div> 
<div><ul style="list-style-type: none">• Power Supply</div> 	<div><ul style="list-style-type: none">• Modem</div> 
<div><ul style="list-style-type: none">• Power Cord</div> 	<div><ul style="list-style-type: none">• SD Card</div> 
<div><ul style="list-style-type: none">• Tubing</div> 	<div><ul style="list-style-type: none">• Mask</div>

Instructions


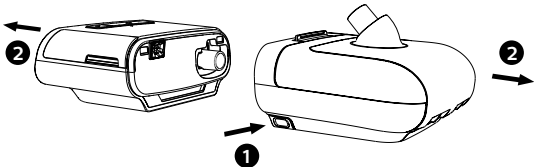
Step 1




Scan here for video instructions

Disassemble your current device.

- Disconnect the power cord, tubing and mask.
- Disconnect humidifier (if applicable), ensuring the water chamber is empty. Press the grey release button on the side of the humidifier (1) and gently pull the two components apart (2).
- Disconnect modem and remove SD card (if applicable).



	<ul style="list-style-type: none"> • Please follow the “Accessory Cleaning and Inspection Instructions” provided and if you notice any black foam particles, please contact Philips.
Step 2	Assemble your replacement device. <ul style="list-style-type: none"> • Remove the replacement DreamStation device and User Manual from the shipping box. • Insert your modem (if applicable). • Slide your current and cleaned humidifier and replacement device together until they snap into place (if applicable). • Connect your current and cleaned mask and tubing (or your new standard flexible tubing provided) to the replacement device. • Connect power cord to the replacement device and wall electrical outlet. • Turn on the replacement device and ensure proper operation.
Step 3  Scan here for Australia Post returns portal	Return your old device to Philips. <ul style="list-style-type: none"> • It is very important for Philips to work with our patients to ensure the return of affected devices under our Urgent Product Defect Correction in Australia and Recall for Product Correction in New Zealand. More information in relation to the correction is on the Philips website at www.philips.com/src-update. • The return shipment for your old device is pre-paid, so there is no charge to you. • <u>Do not return</u> your mask, tubing, power supply and cord, humidifier, modem or SD card (if applicable). • If you are in New Zealand, please go to www.philips.com/src-update for details on how to return your old device to Philips. • If you are in Australia, please follow the Australia Post return process to return your old device to Philips: <ul style="list-style-type: none"> • Go to: https://return.auspost.com.au/Philips • Input the serial number of your old device as the reference number and your email address. • Then input your personal details, including your address. Review and accept the terms and conditions. You can choose to print your own label or print in store. • Take your old device and your confirmation email from Australia Post to your nearest Australia Post location. • At the post office, Australia Post will provide you with packaging for your old device to be placed in. • Once you have packaged your old device, provide it to Australia Post for return to Philips.

Thank you for your cooperation in this effort.

For more information about your replacement device including video instructions, please visit www.philips.com.au/src-replacement-dreamstation

Please refer to your user manual for further information on using your replacement DreamStation device including cleaning and adjusting your patient settings. Images may vary.

For further assistance, please visit www.philips.com/src-update or contact Philips on 1800 830 517 in Australia (toll-free) or +61 2 9151 0289 in New Zealand, or your homecare provider.