Basic Setup & Return Instructions

Important: **!**	The enclosed BiPAP A40 Pro device is provided to you as a replacement for your current A-Series BiPAP device. This document provides basic instructions for setting up your replacement device and for returning your current device.
	To ensure proper return of your current device, please follow the instructions provided below.
	Your replacement device has been set based on the therapy settings provided to us. If the settings are different on your replacement device, please contact Philips.

!

Do not return

Please keep the following device components and accessories from your current device, you may need them to setup your replacement device (if applicable).

☑ **Mask**   ☑ **Humidifier**   ☑ **Modem**   ☑ **SD Card**

Please follow the "Accessory Cleaning and Inspection Instructions" provided and if you notice any black foam particles, please contact Philips.

Package Contents

- Return and Setup Instructions
- Accessory Cleaning and Inspection Instructions
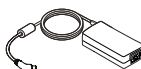- User Manual
- Replacement BiPAP A40 Pro device

Your current BiPAP A-Series device

Components
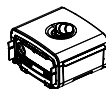
- BiPAP A-Series device
- Power Supply
- Power Cord
- Tubing

Optional Accessories

- Humidifier
- SD Card
- Battery module
- Battery
- Modem
- Mask

Your Replacement BiPAP A40 Pro

Components *(shipped device)*

- BiPAP A40 Pro
- Humidifier
- Power Supply
- Power Cord
- Tubing
- SD Card
- Filters
  Pollen (1) and Ultra-fine (2)
- Carry bag
- Oxygen Inlet Port (2)

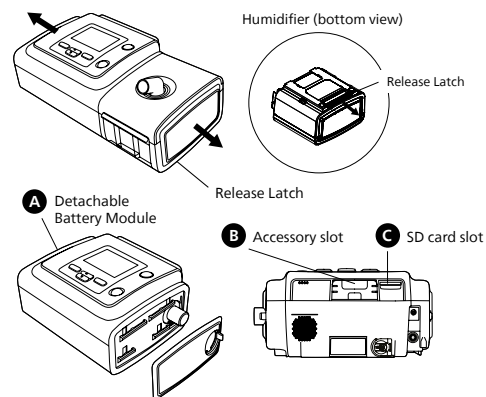## Instructions: Basic Setup of your replacement BiPAP A40 Pro device

1

Disassemble your current device.
- Disconnect the power cord, tubing and mask.
- Disconnect humidifier (if applicable), ensuring the water chamber is empty. Pull the release latch on the bottom of the humidifier and gently pull the two components apart.
- Disconnect battery module (if applicable) **(FIG. A)**. Pull the release latch on the bottom of the battery module and gently pull the two components apart. Remove your current battery from the current battery module to use in your replacement battery module (if applicable).
- Disconnect modem **(FIG. B)** and remove SD card (if applicable) **(FIG. C)**.
- Please follow the "Accessory Cleaning and Inspection Instructions" provided and if you notice any black foam particles, please contact Philips.

Note: Keep your current SD card. Your replacement device comes with a SD card installed.

Humidifier (bottom view)

Release Latch

Release Latch

A Detachable Battery Module

B Accessory slot **C** SD card slot

2

Assemble your replacement device.
- Remove the User Manuals and replacement BiPAP A40 Pro device with Humidifier from the box. If humidification is needed for an invasive circuit, connect an invasive humidifier or Heat Moisture Exchange filter (HME).
- Insert your modem (if applicable) **(FIG. B)**.
- Slide the battery module **(FIG. A)** and replacement device together until they snap into place, first removing the side panel using the release tab (if applicable). Then, insert your current battery from your old battery module into the replacement battery module (if applicable).
- Add supplementary oxygen by inserting the oxygen inlet port provided (if applicable).
- Connect your current and cleaned mask and tubing (or your new tubing provided) to the replacement device.
- Connect power cord to the replacement device and wall electrical outlet.
- Turn on the replacement device and ensure proper operation.

Note: Visit www.philips.com.au/src-replacement-bipap-a40pro (or scan the QR code above) for more information about using your replacement BiPAP A40 Pro device.

Instructions: Return Instructions for your current A-Series BiPAP device

3

Return your old device to Philips.
- It is very important for Philips to work with our patients to ensure the return of affected devices under our Product Correction in Australia and New Zealand. More information in relation to the correction is on the Philips website at: www.philips.com/src-update.
- The return shipment for your old device is pre-paid, so there is no charge to you.
- If you are in New Zealand, please go to www.philips.com/src-update for details on how to return your old device to Philips.
- If you are in Australia, please follow the Australia Post return process to return your old device to Philips:
  - Go to: https://return.auspost.com.au/Philips
  - Input the serial number of your old device as the reference number and your email address.
  - Then input your personal details, including your address. Review and accept the terms and conditions. You can choose to print your own label or print in store.
  - Take your old device and your confirmation email from Australia Post to your nearest Australia Post location.
  - At the post office, Australia Post will provide you with packaging for your old device to be placed in.
  - Once you have packaged your old device, provide it to Australia Post for return to Philips.
- ⊘ **Do not return** your carry bag, mask, tubing, power supply and cord, battery, battery module, humidifier, modem or SD card (if applicable).

ⓘ Our goods and services come with guarantees that cannot be excluded under the Australian and New Zealand Consumer Law. Your rights under the Australian and New Zealand Consumer Law are in addition to any remedy the local Philips entity may provide you.

Thank you for your cooperation in this effort.

Visit www.philips.com.au/src-replacement-bipap-a40pro for more information about your replacement device including video instructions.

Please refer to the User Manual for more detailed information about the device and operation, including cleaning and adjusting your patient settings. Images may vary.

For further assistance, please visit www.philips.com/src-update or contact Philips on 1800 830 517 in Australia (toll-free) or +61 2 7255 2450 in New Zealand selecting option 1, or your homecare provider.

Philips Sleep and Respiratory Care
65 Epping Road
North Ryde, NSW, 2113
Australia