PHILIPS

DreamStation Go

Basic Setup & Return Instructions

Important:	The enclosed DreamStation Go device is provided to you as a replacement for your current DreamStation Go device. This document provides basic instructions for setting up your replacement device and for returning your current device.
	To ensure proper return of your current device, please follow the instructions provided below.

Do not return

Please keep the following device components and accessories from your current device, you may need them to setup your replacement device (if applicable).

☑ **Humidifier** ☑ **Mask** ☑ **Power Cord** ☑ **Tubing** ☑ **microSD Card**

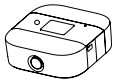
Please follow the "Accessory Cleaning and Inspection Instructions" provided and if you notice any black foam particles, please contact Philips.

Package Contents

- Basic Setup and Return Instructions
- Accessory Cleaning and Inspection Instructions
- User Manual
- Replacement DreamStation Go device

Your Current DreamStation Go device

Components

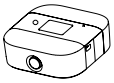
- DreamStation Go 
- Power Cord
- Tubing
- Filter

Optional Accessories

- Humidifier
- microSD card
- Mask

Your Replacement DreamStation Go

Components *(shipped device)*

- DreamStation Go 
- Power Cord
- Tubing
- Filter

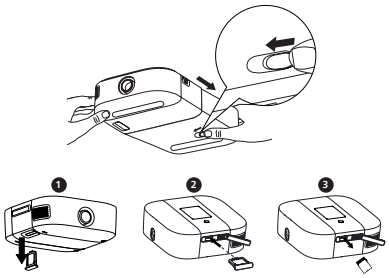
Instructions: Basic Setup of your replacement DreamStation Go device

1

Scan here for video instructions

Disassemble your current device.

- Disconnect the power cord, tubing and mask.
- Disconnect humidifier (if applicable), ensuring the water chamber is empty. Slide the release latch on the bottom of the humidifier and gently pull the humidifier away from the device.
- Disconnect battery (if applicable). Slide the release latch on the bottom of the battery and gently pull the battery away from the device.
- Remove microSD card (if applicable). You may remove the filter (1) and use it to push in on the microSD card (2) to push the microSD card out of the device (3).



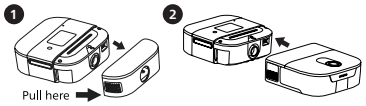
- Please follow the "Accessory Cleaning and Inspection Instructions" provided and if you notice any black foam particles, please contact Philips.

Note: Keep your current microSD card.

2

Assemble your replacement device.

- Remove the replacement DreamStation Go device and User Manual from the box.
- Insert your microSD card, using the filter to push it in if required (if applicable).
- Connect your current and cleaned humidifier to your replacement device (if applicable), by removing the end cap panel from the device by pulling from either side of the panel (1) and then sliding them together until they snap into place (2).



- Connect your current battery to your replacement device (if applicable), by removing the end cap panel from the device by pulling from either side of the panel and then sliding them together until they snap into place.
- Connect your current and cleaned mask and tubing (or your new tubing provided) to the replacement device.
- Connect power cord to the replacement device and wall electrical outlet.

Note: If you use DreamMapper, update your replacement device serial number information in the settings of your DreamMapper account/app (if applicable). It is important to wait until after you have completed the previous steps to do this.

- Turn on the replacement device and ensure proper operation.

Note: Visit www.philips.com.au/src-replacement-dreamstation-go (or scan the QR code above) for more information about using your replacement DreamStation Go device.

Instructions: Return Instructions for your current DreamStation Go device

3

Scan here for Australia Post returns portal

Return your old device to Philips.

- It is very important for Philips to work with our patients to ensure the return of affected devices under our Urgent Product Defect Correction in Australia and Recall for Product Correction in New Zealand. More information in relation to the correction is on the Philips website at www.philips.com/src-update.
- The return shipment for your old device is pre-paid, so there is no charge to you.
- If you are in New Zealand, please go to www.philips.com/src-update for details on how to return your old device to Philips.
- If you are in Australia, please follow the Australia Post return process to return your old device to Philips:
  - Go to: https://return.auspost.com.au/Philips
  - Input the serial number of your old device as the reference number and your email address.
  - Then input your personal details, including your address. Review and accept the terms and conditions. You can choose to print your own label or print in store.
  - Take your old device and your confirmation email from Australia Post to your nearest Australia Post location.
  - At the post office, Australia Post will provide you with packaging for your old device to be placed in.
  - Once you have packaged your old device, provide it to Australia Post for return to Philips.

ⓘ **Do not return** your mask, tubing, power cord, humidifier, battery or microSD card (if applicable).

ⓘ Our goods and services come with guarantees that cannot be excluded under the Australian and New Zealand Consumer Law. Your rights under the Australian and New Zealand Consumer Law are in addition to any remedy the local Philips entity may provide you.

Thank you for your cooperation in this effort.

Visit www.philips.com.au/src-replacement-dreamstation-go for more information about your replacement device including video instructions.

Please refer to the User Manual for more detailed information about the device and operation, including cleaning and adjusting your patient settings. Images may vary.

For further assistance, please visit www.philips.com/src-update or contact Philips on 1800 830 517 in Australia (toll-free) or 0800 796 515 in New Zealand selecting option 1, or your homecare provider.

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