PHILIPS

DreamStation

Basic Setup & Return Instructions

Important:	The enclosed DreamStation device is provided to you as a replacement for your current System One device. This document provides basic instructions for setting up your replacement device and for returning your current device.
	To ensure proper return of your current device, please follow the instructions provided below.

Do not return

Please keep the following device components and accessories from your current device, you may need them to setup your replacement device (if applicable).

☑ **Mask** ☑ **SD Card**

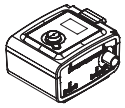
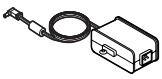
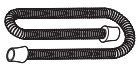
Please follow the "Accessory Cleaning and Inspection Instructions" provided and if you notice any black foam particles, please contact Philips.

Package Contents

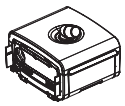
- Basic Setup and Return Instructions
- Accessory Cleaning and Inspection Instructions
- User Manual
- Replacement DreamStation device

Your Current System One

Components

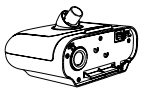
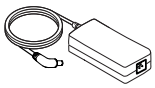
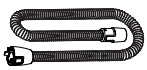
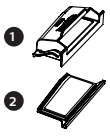
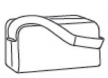
- System One 
- Power Supply 
- Power Cord
- Tubing 
- SD Card
- Filters
  Pollen and Ultra-fine
- Carry bag

Optional Accessories

- Humidifier 
- Modem
- Mask

Your Replacement DreamStation

Components *(shipped device)*

- DreamStation
- Humidifier 
- Power Supply 
- Power Cord
- Tubing 
- SD Card
- Filters
  Pollen (1) and Ultra-fine (2) 
- Carry bag 

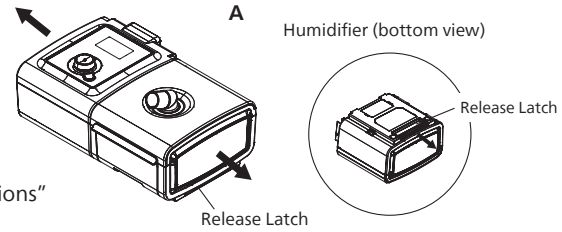
Instructions: Basic Setup of your replacement DreamStation device

1

Scan here for video instructions

Disassemble your current device.

- Disconnect the power supply, power cord, tubing and mask.
- Disconnect humidifier (if applicable) **(FIG. A)**, please ensure the humidifier does not contain any water. Pull the release latch on the bottom of the humidifier and gently pull the two components apart.
- Disconnect modem and remove SD card (if applicable).
- Please follow the "Accessory Cleaning and Inspection Instructions" provided and if you notice any black foam particles, please contact Philips.

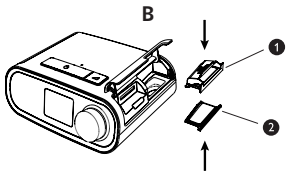


Note: Keep your current SD card. Your replacement device comes with a SD card installed.

2

Assemble your replacement device.

- Remove your replacement DreamStation device with Humidifier (if applicable) and User Manual from the box.
- Attach the ultra-fine filter to the pollen filter and insert **(FIG. B)**.
- Insert your modem (if applicable).
- Connect your current and cleaned mask and new tubing.



Note: If you have been provided with both a standard tubing and heated tubing, you may select the tubing you prefer to use.

- Connect the power supply to the replacement device.
- Connect the power cord to the power supply and wall electrical outlet.

Note: If you use DreamMapper, update your replacement device serial number information in the settings of your DreamMapper account/app (if applicable). It is important to wait until after you have completed the previous steps to do this.

- Press the therapy on/off button on top of the replacement device to initiate air flow and ensure proper operation.
- Your replacement device is now ready to use.

Note: Visit www.philips.com.au/src-replacement-dreamstation-s1 (or scan the QR code above) for more information about using your replacement DreamStation device.

Instructions: Return Instructions for your current System One device

3

Scan here for Australia Post returns portal

Return your old device to Philips.

- It is very important for Philips to work with our patients to ensure the return of affected devices under our Product Correction in Australia and New Zealand. More information in relation to the correction is on the Philips website at: www.philips.com/src-update.
- The return shipment for your old device is pre-paid, so there is no charge to you.
- If you are in New Zealand, please go to www.philips.com/src-update for details on how to return your old device to Philips.
- If you are in Australia, please follow the Australia Post return process to return your old device to Philips:
  - Go to: https://return.auspost.com.au/Philips
  - Input the serial number of your old device as the reference number and your email address.
  - Then input your personal details, including your address. Review and accept the terms and conditions. You can choose to print your own label or print in store.
  - Take your old device and your confirmation email from Australia Post to your nearest Australia Post location.
  - At the post office, Australia Post will provide you with packaging for your old device to be placed in.
  - Once you have packaged your old device, provide it to Australia Post for return to Philips.

ⓘ **Do not return** your carry bag, mask, tubing, power supply and cord, humidifier, battery, modem or SD card (if applicable).

ⓘ Our goods and services come with guarantees that cannot be excluded under the Australian and New Zealand Consumer Law. Your rights under the Australian and New Zealand Consumer Law are in addition to any remedy the local Philips entity may provide you.

Thank you for your cooperation in this effort.

Visit www.philips.com.au/src-replacement-dreamstation-s1 for more information about your replacement device including video instructions.

Please refer to the User Manual for more detailed information about the device and operation, including cleaning and adjusting your patient settings. Images may vary.

For further assistance, please visit www.philips.com/src-update or contact Philips on 1800 830 517 in Australia (toll-free) or 0800 796 515 in New Zealand selecting option 1, or your homecare provider.

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