

PHILIPS

Healthcare shop

Quick reference guide

The Philips Healthcare Shop

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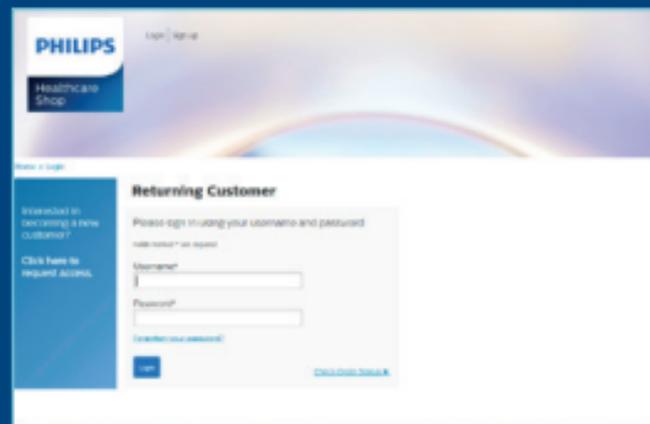
Bookmark our URL
www.healthcare.shop.philips.co.uk

Explore our Philips Healthcare Shop, the quick and easy way to purchase products 24 hours a day, 7 days a week. This guide will show you how to request access, view your order history, place a quick order and more.

1. Registration

Log in/registration screen

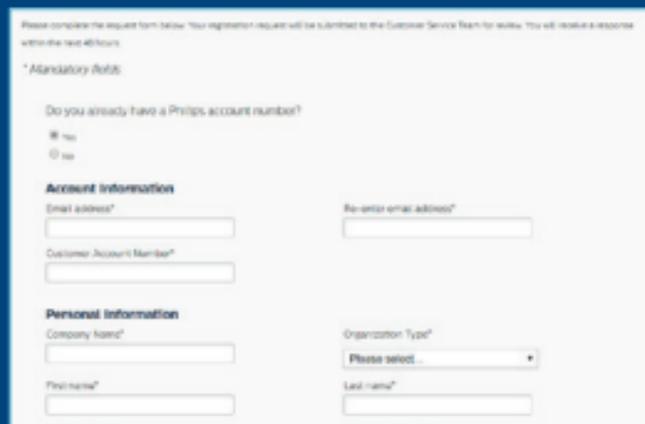
New users should click on
'Register now'



The screenshot shows the Philips Healthcare Shop login/registration interface. At the top left, the Philips logo and 'Healthcare Shop' are visible. Below the logo, there are links for 'Log in / Sign up' and 'Forgot your password?'. The main content area is titled 'Returning Customer' and contains a form with fields for 'Username*' and 'Password*'. A 'Log in' button is located at the bottom left of the form. To the right of the form, there is a link that says 'Click here to register now!'. On the far left, there is a blue sidebar with text: 'Click here to register now!', 'Click here to request access.', and 'Click here to log in.' Below the sidebar, there is a note: 'If you are not a returning customer, please click here to register now!'. At the bottom right of the form, there is a link that says 'Click here to register now!'.

Customer information form

Enter your customer information and click **Submit**. Once your account has been set-up you will receive an email with your user name, and instructions on how to set your password.



The screenshot shows the Philips Customer Information form. At the top, there is a note: 'Please complete the request form below. Your registration request will be submitted to the Customer Service Team for review. You will receive a response within the next 48 hours.' Below this, there is a section titled '* Mandatory fields'. The form contains several sections: 'Do you already have a Philips account number?' with radio buttons for 'Yes' and 'No'; 'Account Information' with fields for 'Email address*', 'Re-enter email address*', and 'Customer Account Number*'; and 'Personal Information' with fields for 'Company Name*', 'Organization Type*' (a dropdown menu), 'First name*', and 'Last name*'. A 'Submit' button is located at the bottom right of the form.

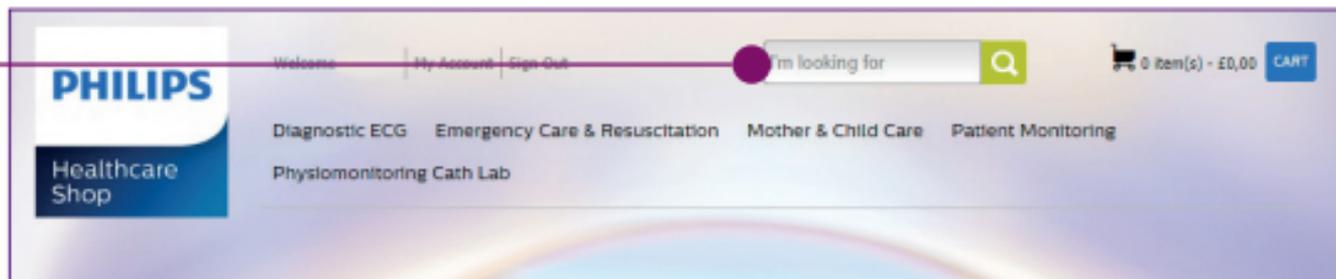
2. Searching for products

Finding products

Find products by browsing our categories or using the Search field. You can search by product title, material number or keyword.

Product pages

Our product pages offer information on pricing, product details, instructions for use and more.

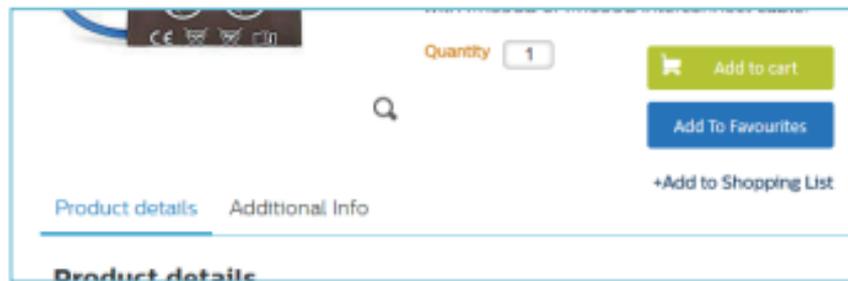


3. Your shopping cart

Adding a product to your cart

From the product page:

- Enter the **quantity** you wish to purchase
- Click **Add**
- Your item will appear in your **cart**
- Continue shopping or click cart to move to **checkout**

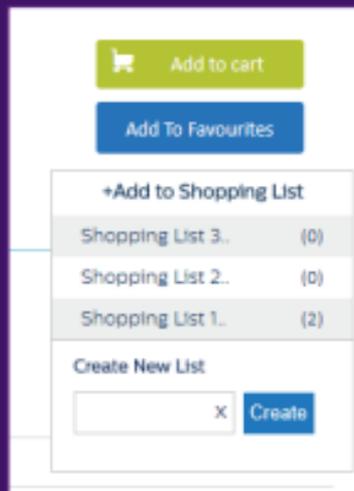


4. Shopping lists

Shopping lists are a great way to quickly add multiple items to your cart. You can create a shopping list directly from the product page, or view your shopping lists in the left hand menu in **My Account**.

How to create and view your shopping list:

- To create a shopping list click on **+ Add to Shopping List** on the product page
- Select the list you'd like to add the product to, or create a new list
- View your list within **My Account**

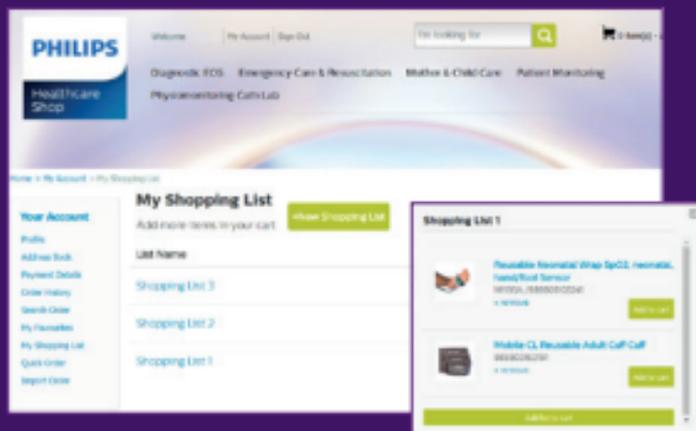


Using your shopping list

Go to **My Account** and select **My Shopping List** from the left hand menu



- Select the **Shopping List** you would like to use



- Add individual products to cart, or select **Add list to cart** to put all products into your mini cart
- Quantities can be changed in the checkout

5. Quick order

Quick order is a fast and easy way to add products to your cart using the product code.

How to use Quick order located in **My Account**:

- Enter the **product code** and **quantity** you wish to purchase
- Click **Add to cart**

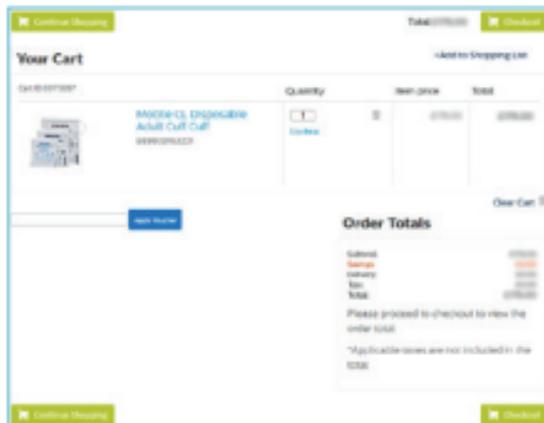
Your products will now appear within your cart, you can continue shopping or proceed to checkout. It's that simple!

A screenshot of a web application interface showing the 'Quick Order' form. On the left, there is a 'Your Account' sidebar with links: Profile, Address Book, Payment Details, Order History, Search Order, My Payments, My Shopping List, Quick Order, and Repeat Order. The main area is titled 'Quick Order' and contains the instruction 'Add more items to your cart.' Below this is a table with 10 rows for adding items. The first row is pre-filled with '1' in the quantity column and '101450718' in the product code column. The quantity column has a small yellow '1' icon. Each row has a 'Remove' link. At the bottom of the form are two buttons: 'Add to cart' (blue) and 'Add to cart' (yellow).

6. Checking out

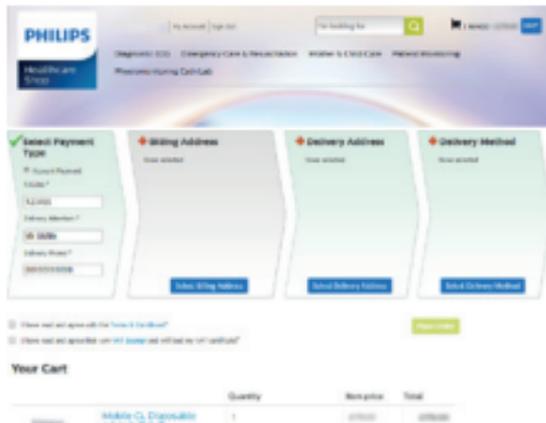
A. Cart

- Review the summary of items visible in your cart
- Enter voucher code (if applicable) and click **Checkout**



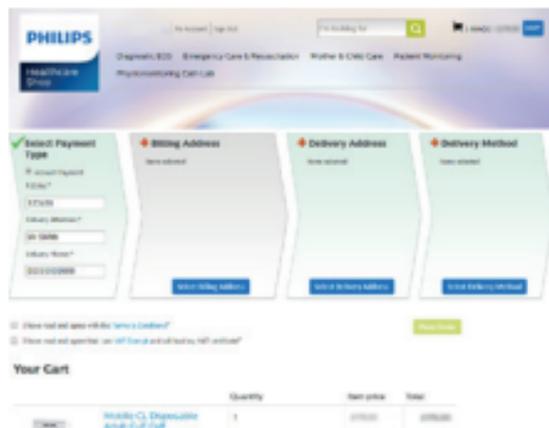
B. Order information

- Complete the order information including payment type, billing address, delivery address and delivery method.



C. Submit your order

- Review your order, once happy click **Place Order**.



The screenshot shows the Philips website checkout page. At the top, there is a navigation bar with the Philips logo and a search bar. Below the navigation bar, there are four main sections: **Selected Payment Type**, **Billing Address**, **Delivery Address**, and **Delivery Method**. Each section has a 'Select Billing Method' button. At the bottom, there is a 'Place Order' button. Below the main sections, there are two small text boxes: 'Check that all items will be in the same location?' and 'Check that all quantities are 0? Stock and all items are in stock?'. At the very bottom, there is a 'Your Cart' section with a table.

| | Quantity | Item price | Total |
|---|----------|------------|--------|
| 000001 Nucleo G3 Diagnostic Analyze your stool | 1 | 000001 | 000001 |

D. Order information

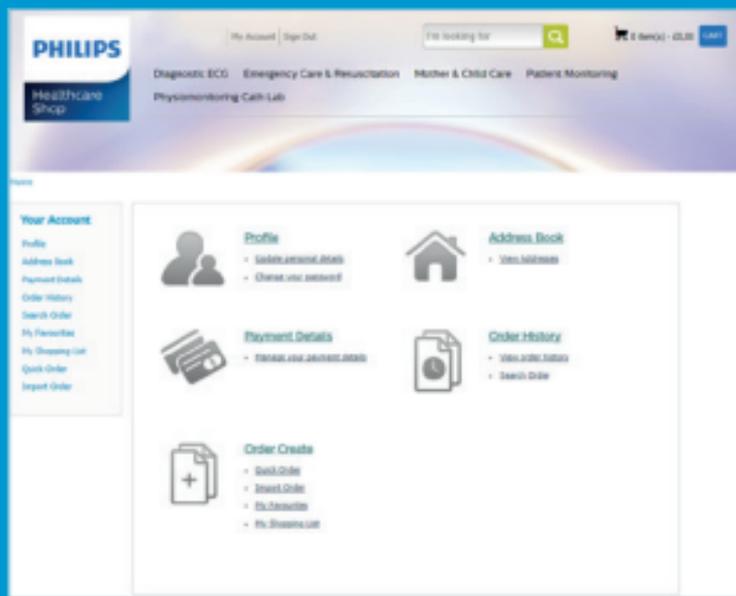
- Your order number will be displayed, and a copy of the order will be emailed to you.



7. Order history

A. Cart

Click on **View order history** within **My Account** to access your Philips order number, or use **Search Order** to view orders from the last 30 days.



The screenshot shows the Philips Healthcare Shop website interface. At the top, there is a navigation bar with the Philips logo, a search bar, and a shopping cart icon. Below the navigation bar, there are several menu items: "Diagnosis: ECG", "Emergency Care & Resuscitation", "Mother & Child Care", "Patient Monitoring", "Physiotherapy: Cath Lab", and "Physiotherapy: Cath Lab".

The main content area is titled "Your Account" and contains several sections:

- Profile**: Includes "Update personal details" and "Change your password".
- Address Book**: Includes "View addresses".
- Payment Details**: Includes "Manage your payment details".
- Order History**: Includes "View order history" and "Search Order".
- Order Create**: Includes "Quick Order", "Smart Order", "Full Services", and "My Shopping List".



Get started today at:
www.healthcare.shop.philips.co.uk



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