

Actigraphy Product Discontinuation Notice

Actiware and Actiwatch:

The Actiware, Actiwatch 2, Actiwatch PRO, and Actiwatch Plus products' last sale date was Dec. 29, 2022.

Philips will continue to support and service Actiwatch/Actiware products for five years, until the end of 2027. The products impacted are identified below.

Part Number	Description
1101894	Actiwatch Spectrum Plus
1099351	Actiwatch Spectrum PRO
1109515	AW Spectrum PRO startup
1109516	AW Spectrum Plus startup
1048090	Actiwatch 2 Device
1044809	Actiwatch 2 System
1104775	Actiware Software Pkg. (License & CD)
1114828	Actiware Software additional license
1143911	Actiware Software CD, US Gov.
1048092	Actiwatch 2 Communication Dock System

Philips Health Band:

The Philips Health band also was discontinued effective Dec. 29, 2022. Philips will continue to support and service the Philips Health band for its useful life of three years, until the end of 2025.

Access to the mobile applications and web application portal for the Philips Health band will be supported based on the access periods of license keys already in the market, not to extend past the end of 2025.

The products impacted are identified below.

Part Number	Description
422210064071	DL7421/11 BLACK Small System (Including the health band, charging cradle and package)
422210064081	DL7421/21 BLACK Large System (Including the health band, charging cradle and package)
1144925	Charger Cradle
1145300	PASS 1 year Access License
1145301	PASS 5 year Access License
1147614	PASS Trial Kit
1150182	PASS, EU 1 year Access License
1150183	PASS, EU 5 year Access License

1150869	PASS EU Trial Kit
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Actical:

The Actical products were discontinued in 2020. Due to the unavailability of parts, we will stop servicing this product on Dec. 29, 2023. The products impacted are identified below.

Part Number	Model description
1081737	Actical
1081986	Animal Actical
1081738	Actical SW

Devices older than their useful life:

1. If the device is an AW2 older than 5 years, we will not service or provide a recertified replacement.
2. If the device is a Philips Health band older than 3 years, we will not service or provide a recertified replacement.
3. If the device is a PRO/PLUS older than 5 years, we will make an effort to repair the device but will not offer a recertified replacement.

We thank you for your purchases over these many years and regret any inconvenience this may cause.

For all product-related questions, please contact us at Respironics.service10@philips.com.