

# COVID-19 screening & follow-up

A Philips initiative

## Track and follow patients with COVID-19 symptoms remotely

Philips has developed a standardized COVID 19 survey that helps hospitals and care groups screen patients remotely. It also allows them to have patients self-monitor their condition through automated online surveys and track patients with mild symptoms remotely. By working with external call centers, you could help decrease the number of unnecessary hospitals visits or consultations between care professionals and patients.

Dashboards ensure insight into the outcomes of the screening and follow-up surveys.

The care organizations provide the patients with an online survey with standard sets of questions about, among others, demographic information, travel and contact history, symptoms and comorbidities. Philips QuestLink, from which the survey is run, will then position the patient in specific risk groups based on the survey results.

### A. High risk:

patient is asked by caregiver to contact closest hospital or gp

### B. Medium risk:

patient is asked by caregiver to monitor symptoms using self-reported surveys

### C. Low risk:

caregiver decides no action is needed from patient

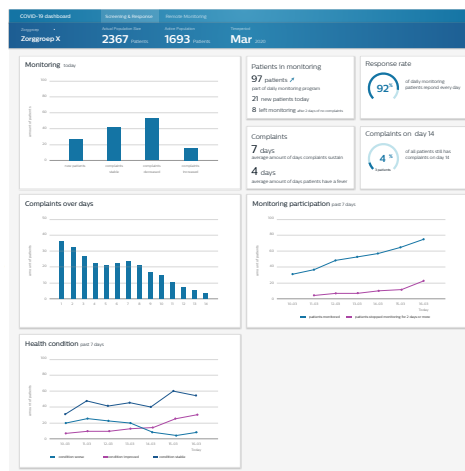
Patient shows symptoms



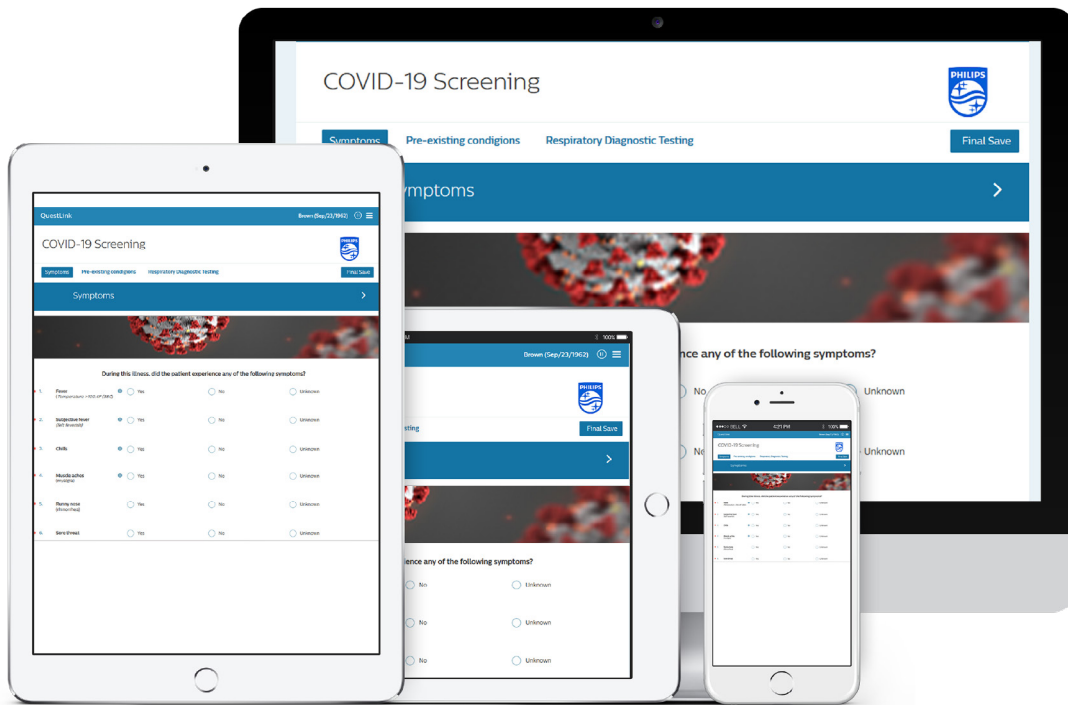
Completes questionnaire and gets a recommendation



Answers COVID-19 screening questionnaire



Dashboard and reports for professionals



## Benefits to professional

- Use standardized COVID-19 questionnaires to virtually engage and track patients from their home setting in order to avoid unnecessary healthcare facility visits:
  - Remote risk assessments with detailed COVID-19 questionnaires including standard sets of questions about: age, gender, last travels, temperature, symptoms, contact with known cases and more
  - Remote risk assessment before normal consultations: check every patient for symptoms and possibly reduce potentially unsafe visits
  - Automatically track patients suffering from mild COVID-19 symptoms gathering daily inputs such as temperature and other relevant vital signs
- Deploy communications based on survey results, such as advice contact healthcare facility or assign patient to automatic follow-up questionnaires to track health status remotely
  - Patient starts survey using either link on healthcare facility website or link sent via email by care professional
  - Possibility to receive flags for patients at risk based on answers given
- Work with external call centers to manage the expected increase in patients and support them with the right care
- COVID-19 dashboard with anonymized and aggregated population health data and insights such as trends and variation for standardized outputs
- Possibility to reduce strain on healthcare facilities and focus on patients who need care most



The survey is accessible on **different types of devices.**

Get in **touch**

Email for questions

*The COVID-19 screening & follow-up does not substitute regular treatment or emergency care*

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