

Philips Lumea 60 Days Money Back Guarantee Offer UAE

Terms & Conditions –01/02/2024 - 31/12/2024

A. Offer description:

Philips Electronics Middle East and Africa B.V (Dubai Branch“)Promoter ”is offering you the chance to claim a refund of the full purchase amount if you have used your Philips Lumea BRI921/60, BRI923/60, BRI924/60,BRI940/00, BRI955/60, BRI958/60“(Eligible Product)”for at least sixty (60) days (as recommended) and are not completely satisfied with the performance of such Eligible Product“(The Offer is valid between 1st of February 2024 until the 31st of December 2024“ Purchase Period.”

B. Terms and Conditions:

To be eligible to claim a refund of the full purchase amount for the Eligible Product, individuals must:

.1Purchase an Eligible Product during the Purchase Period from any of Promoter’s participating retailers in store or online.

The following are participating retailers/e-tailers:

Offline Retailers :Carrefour, Lulu, Sharaf DG, Emax, Boots Pharmacy, Bin Sina Pharmacy, Super Care Pharmacy, Al Ain Pharmacy and all other Chain Pharmacies

Online E-tailers :Amazon UAE, Noon, Mumzworld, Boots Pharmacy,FirstCry

.2The Eligible Product cannot be returned to the participating retailer/e-tailer where the customer purchased the Eligible Product. Eligible product(s) must be returned to the service centers outlined in Section C.1 below.

Use the Eligible Product in the recommended manner continuously for a minimum of sixty (60) days .

.3If after sixty (60) days usage, the customer is not fully satisfied with the Eligible Product, he or she can submit a Satisfaction Money Back Guarantee Claim Form “(Form)”customer has one month to return the eligible product to the service centers for refund

.4Keep the Eligible Product with the original purchase receipt of Eligible Product .

.5Not have submitted a dissatisfaction claim for a Philips Personal Care product from the same Product Category (Beauty) in the twelve (12) months prior to submitting the Form .

.6Not be an employee of Promoter (and their immediate families) or a participating retailer or agency. Immediate family means any of the following: spouse, child, parent, grandparent, uncle, aunt, niece, nephew, brother, sister, or first cousin .

C. How to avail the Offer:

.1To be eligible to avail the Offer, individuals must undertake the following steps :

1.1Visit any of the following service centers:

“ 1.1.1Al Ghandi Electronics ”at Ras Al Khor Complex, Ras Al Khor, Oman Hatta Road, Dubai ,

United Arab Emirates; or

“ 1.1.2Gulf Electronics ”Service Center at Mussafah, Behind Caterpillar ,Abu Dhabi ,

United Arab Emirates;

.1.2Fill out and complete the Form at any of the above Centers inputting the appropriate details

.1.3 Return the Eligible Product, attachments, power adaptor along with the original purchase receipt of the Eligible Product to either of the Centers .

.1.4 Product cannot be mailed or couriered to the Center. The eligible Product must be delivered in person .

.2If Forms are accepted, refunds will be processed and issued by either of the Centers and cash refund, for the amount outlined on the eligible receipt including all associated taxes, to be provided .

.3Individuals must ensure that all personal details provided in the Form are correct. Incomplete, indecipherable or illegible Forms will be deemed invalid.

.4Only two (2) Forms permitted per household .

D Promoter’s Rights:

.1The Promoter reserves the right, at any time, to verify the validity of any claims (including an individual’s identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual whom the Promoter has reason to believe has:

breached any of these Terms and Conditions;

tampered with the claim process; or

Engaged in any unlawful or other improper misconduct that jeopardized fair and proper conduct of the Offer .

.2The Promoter reserves its legal rights to recover damages or other compensation from such an offender

Product received in working condition and along with all the accessories