

Terms & Conditions

Philips Shaver Extended Warranty Offer – United Arab Emirates (UAE)

Terms & Conditions – 01/07/2024 - 01/07/2025

Philips Electronics Middle East and Africa B.V (Dubai Branch) ("**Promoter**") is offering you the chance to extend your warranty for eligible Philips Shaver Products S5000, S7000, S9000, SP9000, X9000, or XP9000 (hereinafter the "**Eligible Product(s)**") by three (3) years if you purchase and register your Eligible Product as outlined below.

A. Offer Description:

Purchase any Eligible Product within the UAE, from the outlets listed below, between the 1st of July 2024 and the 1st of July 2025 (hereinafter the "**Purchase Period**");

1. **Offline Retailers:** Carrefour, Lulu, Sharaf DG, Emax, Virgin Megastore.
2. **Online E-tailers:** Amazon AE, Noon AE, Mumzworld.

B. Terms and Conditions:

To be eligible for the 3-year extended warranty, you must:

1. **Purchase an Eligible Product:** Purchase any of the eligible products during the Purchase Period.
2. **Register the Eligible Product:** Register your Eligible Product within ninety (90) days from the purchase date via the Philips website to activate the extended warranty.

C. How to Claim the Warranty:

If you need to claim your warranty, visit one of the following service centres:

1. **Al Ghandi Electronics**
 - Ras Al Khor Complex, Ras Al Khor, Oman Hatta Road, Dubai, UAE.
 - Contact No: 04-2310405 / 04-2310406 / 04-2310451
2. **Gulf Electronics Service Center**
 - Mussafah, Behind Caterpillar, Abu Dhabi, UAE.
 - Contact No: 02-5553754

E. Promoter's Rights:

1. The Promoter reserves the right, at any time, to verify the validity of any claims (including an individual's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual whom the Promoter has reason to believe has: breached any of these Terms and Conditions; tampered with the claim process; or engaged in any unlawful or other improper misconduct that jeopardized fair and proper conduct of the Offer.
2. The Promoter reserves its legal rights to recover damages or other compensation from such an offender.

F. General Conditions:

- **No Additional Warranty:** If the legal warranty of the Eligible Product is already 5 years, no additional warranty will be offered.

G. FAQ

- **What is the duration of the Extended Warranty?** The total duration of the warranty we offer to consumers is 5 years. 2 years of standard commercial warranty plus 3 years of extended commercial warranty with product registration.
- **Which products are eligible for 5 years extended warranty?** All SkinIQ ranges (S5000, S7000, S9000, SP9000, X9000, or XP9000) *
- **Does the 5-year warranty cover accessories?** Commercial warranty (2-year warranty) applies to accessories and handles except for blades and cartridges. Extended warranty (+3 years) applies only to the shaver handle. Blade and cartridges accessories are excepted.
- **What is covered in warranty scope?** Everything in the box (accessories included) is covered by commercial warranty, extended warranty only covers the shaver handle.
- **Can a consumer claim extended warranty with the retailers from where they purchased the product?** No, they cannot. The only way to claim extended warranty is to do it via Philips official channels mentioned in the T&Cs.

By participating in this Offer, you agree to comply with these Terms and Conditions. For any further information, please contact Philips customer care.