



30 day
money back guarantee



PHILIPS

The promotion commences at 9.00am AEDT 1 January 2020 and ends at 11.59pm AEST on 30 June 2020.

If you are not completely satisfied with the performance of your Philips L'OR Barista product, simply complete and return this form along with your product (in its original packaging) and the original purchase receipt (keep a copy) to Net Response to receive a full refund: **Philips L'OR Barista 30 Day Money Back Guarantee, PO Box 6422, Norwest NSW 2153. Postage cost for return of products must be paid by the claimant.**

Name: _____

Address: _____

Postcode: _____

Daytime Telephone: _____

Model Number: _____

Date of Purchase: _____

Store Name: _____

Store Suburb: _____

Purchase Price: \$ _____ Return Authorisation Number: _____

Remittance will be paid into your nominated account via Electronic Funds Transfer

BSB: _____ Account Number: _____

Why are you returning this product? _____

HOW TO CLAIM YOUR MONEY BACK:

STEP 1: Please call (02) 9912 4490 (during business hours) at least 14 days after trialling the product, but within at least 30 days from the date of purchase (inclusive of the 30th day), to obtain a **RETURN AUTHORISATION NUMBER**.

STEP 2: Complete details on this form, including why you are returning the product and the Return Authorisation Number.

STEP 3: To claim your money back, you must send back the following items:

- A completed claim form (with a Return Authorisation Number)
- Your purchase receipt (please keep a copy of the original)
- Philips product (in its original packaging)

Please refer to the full terms and conditions overleaf, including the privacy clause for this promotion (clause 19).