



# 90 day money back guarantee

The promotion commences at 9.00am NZDT 1 January 2020 and ends at 11.59pm NZDT on 31 December 2020.

If you are not completely satisfied with the performance of your Philips product, simply complete and return this form along with your product (in its original packaging) and the original purchase receipt (keep a copy) to Net Response to receive a full refund: **Philips 90 Day Money Back Guarantee, PO Box 71104 Rosebank Auckland 1348.** *Postage cost for return of products must be paid by the claimant.*

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_

Daytime Telephone: \_\_\_\_\_

Model Number: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Store Name: \_\_\_\_\_

Store Suburb: \_\_\_\_\_

Purchase Price: \$ \_\_\_\_\_ Return Authorisation Number: \_\_\_\_\_

Remittance will be paid into your nominated account via Electronic Funds Transfer

BSB: \_\_\_\_\_ Account Number: \_\_\_\_\_

Why are you returning this product? \_\_\_\_\_

## HOW TO CLAIM YOUR MONEY BACK:

**STEP 1:** Please call 0800 818 888 (during business hours) at least 30 days after trialling the product, but within 90 days from the date of purchase (inclusive of the 90th day), to obtain a **RETURN AUTHORISATION NUMBER**.

**STEP 2:** Complete details on this form, including why you are returning the product and the Return Authorisation Number.

**STEP 3:** To claim your money back, you must send back the following items:

- A completed claim form (with a Return Authorisation Number)
- Your purchase receipt (please keep a copy of the original)
- Philips product (in its original packaging)

Please refer to the full terms and conditions overleaf, including the privacy clause for this promotion (clause 20).