



Because your
old shaver deserves
an upgrade



PHILIPS CASH BACK PROMOTION (AUSTRALIA)

TERMS AND CONDITIONS

1. These Terms and Conditions and the Claim form ("Claim Form") contain the entire understanding and agreement between the Promoter and the Claimant in relation to the Philips Cash Back ("Promotion"). Entry into the Promotion is deemed to be an acceptance of these Terms and Conditions. Claim not valid in conjunction with any other offer (to the extent permitted by law).

PROMOTIONAL PERIOD

2. The Promotion commences at 9:00am AEST on 1 October, 2025 and ends 11:59pm AEDT on 31 October, 2025 ("Promotional Period"). All Claim Forms must be submitted (online) by 5.00pm AEDT on 30 November, 2025.

ELIGIBILITY AND PARTICIPATION

3. Cash Back Offer is only open to individuals who are Australian residents 18 years and above ("Claimant") who submit a Claim during the Promotional Period. Corporations, companies, body corporate bodies, groups, organisations and any other corporate bodies and non-corporate bodies are not eligible to participate.
4. Employees and the immediate families of the Promoter and of Promoter's retail partners and agencies associated with this Promotion are ineligible to participate in the Promotion. Immediate family means any of the following: spouse, de-facto spouse, child, step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin. Any purchase receipt provided indicating a staff discount has been applied will not be accepted.

CLAIMING PROCESS

5. To submit a Cash Back Offer ("Claim"), the Claimant must:
 - a. Purchase an Eligible Philips Product(s) (as set out in Clause 16) from any participating Australian retail store during the Promotional Period and follow the steps below. Trade seconds products are excluded. Please note that Big W, Target, Costco and JB Hi-Fi Airport Stores are not participating retail stores for this Promotion.
 - b. Visit www.philips.com.au/promotions and:
 - i. Follow the prompts to the claim page;
 - ii. Input the requested details including their full name, contact number, valid email address, postal address, the exact Eligible Product purchased and the date of purchase;
 - iii. Upload a copy of their purchase receipt showing the retailer, purchase date, product purchased and spend amount;
 - iv. Include their BSB and Account Number;
 - v. Submit the fully completed online claim form.
6. The above steps must be completed and the Online Claim Form and Proof of Purchase submitted by 5:00pm AEDT on 30 November 2025. Note: The claim process will be turned off from 5:00pm AEDT on 30 November 2025 and online submissions after this date will not be processed.
7. Payment of the Cash Back Amount will be made via Electronic Funds Transfer ("EFT") to the account identified in the Claimant's Online Claim Form, once the Claim has been validated by the Promoter. Please allow approximately 3-4 weeks from the time the Promoter takes receipt of the Claimant's Online Claim Form for payment of the Cash Back Amount to be made. The Claimant must ensure that

all details provided for the payment of the Cash Back Amount are correct. The Claimant is responsible for clearly providing their full and accurate name, and the correct BSB and bank account number. The Promoter will not be responsible for a banking institution rejecting a payment or any costs associated with locating these monies.

8. The Cash Back Offer is not valid in conjunction with any other promotional offer. The Cash Back Offer will be available only during the Promotional Period.

CLAIM FORM AND PROOF OF PURCHASE

9. Online Claim Forms are deemed to be received at the time of receipt by the Promoter and/or the Promoter's agent, as applicable. Records of the Promoter and/or its agent are final and conclusive as to time of receipt.
10. Subject to Clause 5, Online Claim Forms received without the Proof of Purchase and Online Claim Forms received after 5.00pm AEDT on 30 November 2025 will be deemed invalid and will not be processed. Incomplete, indecipherable or illegible Claims will also be deemed invalid.
11. Up to a total of 5 Claims in the Cash Back Offer are permitted per Claimant, subject to the following:
 - a. Only 1 Claim permitted for each Eligible Philips Product purchased; and
 - b. A separate Online Claim Form for each product purchased must be submitted in accordance with the requirements set out in Clause 5 and as detailed on the Online Claim Form.
12. The Promoter reserves the right to validate and check the authenticity of the Claim Form and purchase receipt, and to disqualify any Claimant Claim for tampering with the claim process, or who submits a Claim that is not in accordance with these Terms and Conditions. Any Claims made with a stolen, forged, mutilated, unrecognised or tampered with Proof of Purchase will be deemed void.
13. If the Promoter becomes aware, or has reason to suspect, that the Claimant is fraudulently using or misusing the Cash Back Offer, the Promoter reserves the right, in its sole discretion, to refuse the Claim and disqualify the Claimant from the Cash Back Offer and any future offers.
14. Claimant acknowledges and agrees that where the Eligible Philips Product is returned to a retailer following the Claimant's receipt of the Cash Back Amount, Claimant will be liable to repay any Cash Back Amount received in relation to that Eligible Philips Product to the Promoter.
15. Claimants must retain their original Proof of Purchase to claim their Cash Back Offer.
16. Failure to produce the Proof of Purchase when requested by the Promoter may, at the discretion of the Promoter, result in invalidation of the Claimant's Claim and forfeiture of the right to redeem the Cash Back Offer. Purchase receipt(s) must clearly specify the store of purchase and that the purchase was made during the Promotional Period.
17. The Promoter's decisions are final and no correspondence will be entered into.



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ELIGIBLE PRODUCTS AND PAYMENT PROCESS

18. The Eligible Philips Products and the corresponding cash back values are as follows:
 - a. Philips Series i9000 Electric Shaver X9001/10 entitles a Claimant to \$70 cash back;
 - b. Philips Series i9000 Electric Shaver X9001/20 entitles a Claimant to \$70 cash back;
 - c. Philips Series i9000 Electric Shaver X9001/30 entitles a Claimant to \$70 cash back;
 - d. Philips Series i9000 Prestige Electric Shaver XP9202/33 entitles a Claimant to \$70 cash back;
 - e. Philips Series i9000 Ultra Prestige Electric Shaver XP9402/27 entitles a Claimant to \$100 cash back;
 - f. Philips Series i9000 Ultra Prestige Electric Shaver XP9403/49 entitles a Claimant to \$100 cash back.
19. Subject to Clause 11, for every valid Online Claim Form received the Claimant will receive the Cash Back Amount ("Cash Back Amount") that corresponds to the model number of the Eligible Philips Products listed in Clause 18 above.
20. Claimants who have provided a valid email address and valid Online Claim Form will receive confirmation by email that they have successfully qualified for the Cash Back Offer. SMS notification will be sent to Claimants who have provided a valid mobile phone number.
21. The Cash Back Amount cannot be transferred, exchanged for any other product, or claimed at point of purchase

LIABILITY

22. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act 2010 (Cth), as well as any other implied warranties under the Australian Securities and Investments Commission Act 2001 (Cth) or similar consumer protection laws in the State and Territories of Australia (Non-Excludable Guarantees).
23. Despite anything to the contrary, but subject to the Non-Excludable Guarantees, neither party will be liable under these Terms and Conditions for any consequential loss, special or indirect loss, real or anticipated loss of profit, loss of benefit, loss of revenue, loss of business, loss of goodwill, loss of opportunity, loss of savings, loss of reputation, loss of use and/or loss or corruption of data, whether under statute, contract, equity, tort (including negligence), indemnity or otherwise.
24. To the extent permitted by law, the Promoter is not responsible for any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of any email or Claim Form to be received by the Promoter on account of technical problems or traffic congestion on the Internet or at any Website, or any combination thereof, including any injury or damage to the Claimant's or any other person's computer related to or resulting from participation or downloading any materials in connection with this Promotion.
25. Any costs incurred by the Claimant associated with claiming the Cash Back Offer, including accessing the Philips' website, telephone enquiries in relation to the Cash Back Offer, and mailing the Claim Form are the sole responsibility of the Claimant.

26. A party's liability for any liability in relation to these Terms and Conditions will be reduced proportionately to the extent the relevant liability was caused or contributed to by the acts or omissions of the other party, including any failure by that other party to take reasonable steps to mitigate its loss.

PRIVACY

27. The Promoter collects, uses and handles Personal Information ("PI") in accordance with Philips' Privacy Policy (available at www.philips.com.au/privacypolicy). The Promoter collects PI in order to conduct the Promotion, and may for this purpose, disclose PI to third parties, including but not limited to agents, contractors and service providers and to any Government authorities and agencies. Receipt of the cash back is conditional on Claimants providing this PI and without this PI, Promoter cannot process the Claim. If the Claimant opts-in by ticking the opt-in box at the time of submitting a Claim Form, Claimants consent to the information they submit with their Claim Form being entered into a database, of Koninklijke Philips N.V. and/or its affiliate companies and this information may be used in any media, for future promotional, marketing, publicity, research and profiling purposes including sending electronic messages or telephoning the Claimant, without any further reference or payment or other compensation to the Claimant. All PI of the Claimant will be stored by Koninklijke Philips N.V. and/or its affiliate companies and is subject to Philips Privacy Policy. A request to access, update or correct any information or to opt out of receiving any communications can be made through the Philips Privacy Policy website. Each Claim Form becomes the property of the Promoter. Unless otherwise indicated by the Promoter, the Promoter may disclose PI overseas. By participating in this Promotion, individuals consent to the overseas transfer.

PROMOTER

28. The Promoter is Philips Saeco Australia Pty Ltd (ABN 87 124 670 917) of 65 Epping Rd, North Ryde NSW 2113 ("Promoter"). Claims will be processed by The Consortium Clemenger (ABN 35 920 946 217) of PO Box 6012, Blacktown NSW 2148.
29. The Promoter may, at any time and in its sole discretion, vary these Terms and Conditions by publishing the varied terms and conditions on its website and any collateral attached to the Promotion. By submitting a Claim after the varied terms and conditions have been published, the Claimant is deemed to have accepted any such varied terms and conditions. For the avoidance of doubt, the varied Terms and Conditions will not apply to Claims submitted under previous versions of the Terms and Conditions.
30. If the promoter becomes aware, or has any reason to suspect, that the Claimant is fraudulently using or misusing the Cash Back Offer, the Promoter reserves the right, in its sole discretion, to refuse the Claim and disqualify the Claimant from the Cash Back Offer and any future offers.

For more information about this promotion and participating models, call 1300 972 474 or 02 8737 6964 or email philipspromotionsau@campaign.net.au; or visit www.philips.com.au/promotions