

# PHILIPS

## Garment Care

# Philips Garment Care 101 day money back guarantee



**101** day trial  
money back guarantee  
For details visit [www.philips.co.nz/promotions](http://www.philips.co.nz/promotions)

The Promotion commences at 9.00am NZDT on 1 April 2019 and ends at 11.59pm NZDT on 31 December 2019 (Promotional Period).

If you have taken the Philips Garment Care 101 day money back guarantee and are not completely satisfied with the performance of your Philips Garment Care product, to receive a full refund simply complete and return this form along with your product and original purchase receipt (keep a copy) to Net Response:

**Philips Garment Care 101 Day Money Back Guarantee, PO Box 71104 Rosebank Auckland 1348.**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_

DayTime Telephone: \_\_\_\_\_

Model Number: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Store Name: \_\_\_\_\_

Store Suburb: \_\_\_\_\_

Purchase Price: \$ \_\_\_\_\_ Return Authorisation No: \_\_\_\_\_

Remittance will be paid into your nominated account via Electronic Funds Transfer

BSB: \_\_\_\_\_ Account Number: \_\_\_\_\_

Why are you returning this product? \_\_\_\_\_

Have you owned this type of Garment Care product prior to purchasing this product? Yes  No

Which brand of Steam Iron, Steam Generator or Garment Steamer product have you used prior to purchasing this product? \_\_\_\_\_

I would like to receive promotional communications – based on my preferences and behaviour – about Philips products, services, events and promotions. I can easily unsubscribe at any time! I have read and understand the privacy clause 18 below.

#### What does this mean?

As a result of your consent, Philips group of companies may contact you with promotional communications via email, SMS and other digital channels, such as mobile apps and social media. To be able to tailor the communications to your preferences and behaviour and provide you with the best personalised experience, we may analyse and combine your personal data. This data may include:

*Data you give us:* Data that you want to actively share with us such as: your name, date of birth or age, email address, physical address, country, gender, phone number, social media profile.  
*Data we get from your interactions with Philips:* Data about your interactions and usage of the Philips digital channels, such as social media, websites, emails, apps and connected products. This data may include: IP address, cookies, device information, communications you click on, location details, and websites you visit. Philips will give you the opportunity to withdraw your consent at any time. For more information, please read the Philips Privacy notice ([www.philips.co.nz/privacypolicy](http://www.philips.co.nz/privacypolicy)) and the Philips Cookie notice ([www.philips.com/a-w/cookie-notice.html](http://www.philips.com/a-w/cookie-notice.html)).

#### HOW TO CLAIM YOUR MONEY BACK:

**STEP 1:** Please call 0800 818 888 (During business hours) at least 30 days after but within 101 days from the date of purchase (inclusive of 101st day) to obtain a **RETURN AUTHORISATION NUMBER**.

**STEP 2:** Complete details on this form (also available on [www.philips.co.nz/promotions](http://www.philips.co.nz/promotions)), including why you are returning the product and the Return Authorisation Number.

**STEP 3:** To claim your money back you must send back the following items:

- A completed claim form (with a Return Authorisation Number)
- Your purchase receipt (please keep a copy of the original)
- Philips product (in its original packaging)