

PHILIPS

sonicare

Philips Sonicare 90 day money back guarantee

90 day trial

money back guarantee

For details visit www.philips.co.nz/promotions

The Promotion commences at 9.00am NZST 1 June 2018 and ends at 11.59pm NZDT on 31 December 2019 (Promotional Period).

If you have taken the Philips Sonicare 90 day money back guarantee and are not completely satisfied with the performance of your Philips Sonicare product, to receive a full refund simply complete and return this form along with your product and original purchase receipt (keep a copy) to Net Response:

Philips Sonicare 90 Day Money Back Guarantee, PO Box 71104 Rosebank Auckland 1348.

Name: _____

Address: _____

Postcode: _____

DayTime Telephone: _____

Model Number: _____

Date of Purchase: _____

Store Name: _____

Store Suburb: _____

Purchase Price: \$ _____ Return Authorisation No: _____

Remittance will be paid into your nominated account via Electronic Funds Transfer

BSB: _____ Account Number: _____

Why are you returning this product? _____

Have you owned this type of Oral Healthcare product prior to purchasing this product? Yes No

Which brand of toothbrush have you used prior to purchasing this product (Manual or Electric)? _____

I would like to receive promotional communications – based on my preferences and behaviour – about Philips products, services, events and promotions. I can easily unsubscribe at any time! I have read and understand the privacy clause 18 below.

What does this mean?

As a result of your consent, Philips group of companies may contact you with promotional communications via email, SMS and other digital channels, such as mobile apps and social media. To be able to tailor the communications to your preferences and behaviour and provide you with the best personalised experience, we may analyse and combine your personal data. This data may include:

Data you give us: Data that you want to actively share with us such as: your name, date of birth or age, email address, physical address, country, gender, phone number, social media profile.

Data we get from your interactions with Philips: Data about your interactions and usage of the Philips digital channels, such as social media, websites, emails, apps and connected products.

This data may include: IP address, cookies, device information, communications you click on, location details, and websites you visit. Philips will give you the opportunity to withdraw your consent at any time. For more information, please read the Philips Privacy notice (www.philips.co.nz/privacypolicy) and the Philips Cookie notice (www.philips.com/a-w/cookie-notice.html).

HOW TO CLAIM YOUR MONEY BACK:

STEP 1: Please call 0800 818 888 (During business hours) at least 30 days after but within 90 days from the date of purchase (inclusive of 90th day) to obtain a **RETURN AUTHORISATION NUMBER**.

STEP 2: Complete details on this form (also available on www.philips.co.nz/promotions), including why you are returning the product and the Return Authorisation Number.

STEP 3: To claim your money back you must send back the following items:

- A completed claim form (with a Return Authorisation Number)
- Your purchase receipt (please keep a copy of the original)
- Philips product (in its original packaging)