



Terms and Conditions of Participation "Ambilight satisfaction guarantee"

1. Eligibility

- a. Only customers (consumers) aged 18 or older who are resident in the United Kingdom and who have purchased a TV from AO.com are eligible to participate. The TV must have been purchased for private domestic use only. Employees of TP Vision Europe B.V and Total Import Solutions, Justsnap GmbH and other employees of the companies involved in the organisation and execution of the promotion as well as their relatives are excluded from participation. AO.com and other resellers, as well as their employees and relatives are also excluded from the promotion. Intermediaries and retailers are not entitled to participate on behalf of their customers.

The name and address of the participating retailer is AO.com **can be found at www.philips.co.uk/ao**

- b. The participant must obtain an invoice/receipt that complies with the applicable VAT regulations from the participating retailer from whom the participant purchased the TV. A delivery note is not sufficient as proof of purchase.
- c. TP Vision also reserves the right to exclude any individual who attempts to gain an advantage through false statements or other manipulation and/or participate in the promotion more often than permitted under these Terms and Conditions. If there is a reason for exclusion, TP Vision is also entitled to subsequently exclude the participant concerned from the promotion and to refuse payments/refunds.

2. Promotion period, promotion equipment, implementation of the promotion

- a. This promotion is open to all customers who have made a TV purchase for their personal use from AO.com during the period of **05.05.2021 – 05.07.2021**. The 30-day trial starts from the purchase date shown on the invoice/receipt you will have received from the retailer. You can register for this trial on www.ambilight-trial-ao-registration.com up to and including the 30th day from the date of purchase. If you are not satisfied with the purchase and you are within the dates indicated above please contact AO.com directly to return your product for a full refund.
- b. TV's at the participating retailers in the United Kingdom are exclusively the following current Philips Ambilight models:



43PUS7805/12
43PUS7855/12
50PUS7805/12
50PUS7855/12
55PUS7805/12
58PUS7805/12
65PUS7805/12
70PUS7805/12
70PUS7855/12
75PUS7805/12
43PUS8535/12
50PUS8535/12
58PUS8535/12
65PUS8535/12
70PUS8535/12
55OLED705/12
65OLED705/12
55OLED805/12
65OLED805/12
43PUS7906/12
43PUS8536/12
48OLED806/12
50PUS7906/12
50PUS8536/12
55OLED706/12
55PUS7906/12
55OLED806/12
58PUS8536/12
65OLED706/12
65PUS7906/12
65PUS8536/12
65PML9506/12
65OLED806/12
70PUS7906/12
70PUS8536/12
75PML9506/12

All Philips products not listed here are excluded from the promotion.



- c. To participate in the 30-day Ambilight satisfaction guarantee, you must complete the following steps:
1. Purchase a TV during the promotion period from **05.05.2021 – 05.07.2021** from AO.com
 2. Within 30 days of purchase, register at www.ambilight-trial-ao-registration.com with your full name and email address, the type/model number and serial number of the TV you purchased, and your address including country, and upload your proof of purchase in the form of an invoice or receipt.
 3. After successful registration, you will receive a confirmation email with a link to the returns form.
 4. You now have the option to test the promotional device you purchased for 30 days from the date of purchase or to return it within 30 days from the date of purchase.
 5. If, contrary to expectations, you are not satisfied with your promotional device, please print the returns form and contact AO.com. Then return the TV you have purchased to AO.com in perfect condition, in its original packaging, with all original accessories and other accompanying materials included in the packaging at the time of purchase, together with the completed returns form and your proof of purchase/invoice, within 30 days of the date of purchase for a full refund. Participants are therefore advised to find out how the satisfaction guarantee promotion is handled at AO.com before purchasing a TV.
- d. Registrations that do not meet these Terms and Conditions of participation, or are not made via the official website www.ambilight-trial-ao-registration.com, or are incomplete shall be considered invalid. TP Vision reserves the right to check the information provided by you as a participant during registration, in particular with regard to eligibility and prerequisites, and to request additional information or original proofs of purchase if necessary.
- e. Participants who provide incomplete information during registration and/or upload invalid invoice/receipt will be notified by email and asked to provide a valid invoice/receipts within a specified time. If you, as a participant, fail to comply with this request within 7 calendar days or no later than 30 days after the date of purchase of your TV, or you upload invalid receipts again, you will be excluded from participating in the promotion.
- f. The handling of the registration process, the associated verification of the data, as well as the sending of the confirmation email with the link to the returns form will be carried out by our promotion partner, the company Justsnap GmbH.
- g. Any data provided after 30 days from the date of purchase as part of a registration at www.ambilight-trial-ao-registration.com will not be taken into account as part of this promotion and will be completely deleted.
- h. This promotion is limited to a maximum of 2 (two) TVs per person.
- i. This promotion cannot be combined with other promotions organised by TP Vision.



- j. The promotion is only valid while stocks of TVs last. TP Vision is not liable for the availability of TVs in the online store of AO.com.
- k. If you have any questions or problems during the registration process on the website www.ambilight-trial-ao-registration.com, e.g. in relation to obtaining your returns form, you can go to our customer services support and contact us through this page on our website https://tpvcrmpius.force.com/PhilipsTVAudioMonitorConsumerCare/s/contactsupport?language=en_US&country=IE or contact 1890 846 000

3. Data protection

The personal data collected in the context of this promotion will be stored exclusively for the purpose of executing the promotion, in particular for the purpose of notifying you about the status of the promotion, and will be used or processed in accordance with the data protection guidelines of TP Vision. An evaluation and storage of information provided by the customer about the reasons for returning the device will only be carried out in anonymised form.

If the available personal data is no longer required for the implementation of the promotion, TP Vision will delete or block it immediately, provided that such deletion of the data does not conflict with any statutory retention obligations. By participating in our promotion, each participant also agrees to our data protection guidelines. TP Vision's privacy policy is explained in our privacy statement and can be found at <http://www.tpvision.com/privacy-policy/>.

4. Promoter

TP Vision Europe B.V.
Prins Bernhardplein 200
1097 JB Amsterdam
The Netherlands
Trade Register Number 53045394
VAT Number NL850721854B01

Contact us through:

https://tpvcrmpius.force.com/PhilipsTVAudioMonitorConsumerCare/s/contactsupport?language=en_US&country=IE or contact 1890 846 000



5. Final provisions

TP Vision reserves the right, in the event of unforeseen circumstances, to discontinue the promotion without prior notice or to amend or adjust the Terms and Conditions of Participation in the promotion at any time without notice.

TP Vision does not accept any claims for damages of any kind arising from or caused by participation in this promotion or the inability to participate in this promotion. Similarly, TP Vision is not responsible for any possible damage or loss that may be caused by technical malfunctions, omissions, interruptions, computer viruses, telephone outages or interruptions in Internet service due to causes beyond the control of TP Vision. Likewise, TP Vision shall be exempt from liability for any damage that may be caused to participants due to errors, defects or omissions in the information provided by TP Vision. TP Vision accepts no liability for ensuring that the promotion page and any links are available and can be accessed by the participant in a technically error-free and complete manner.

These Terms and Conditions of Participation are subject to English law. The place of jurisdiction for all disputes arising from or in connection with these Terms and Conditions of Participation and/or this promotion are the courts of England and Wales, unless applicable mandatory consumer law requires otherwise.