

100% Satisfaction or your money back – Ambilight 100 day Trial

Promotional Terms and Conditions

1. Participants agree to these terms and conditions ('Terms'). Any information or instructions published by TP Vision Europe B.V. ('TPV'), with its registered offices at Bernhardplein 200, 1097 JB, Amsterdam, The Netherlands, or its fully owned subsidiaries about the Promotion (defined below) at form part of the Terms and Conditions.

THE PROMOTION

2. Participants who purchase a Qualifying Product between 00:01 01.05.2024 and 23:59 31.07.2024 (defined in the table below) from a Participating Retailer (defined in the table below) may be eligible to return their Qualifying Product in exchange for a full refund of the purchase price, capped at the RRP ('Refund') provided it is in 'a good' condition (defined below) and subject to full compliance with these Terms and Conditions ('Promotion').

Participating products

Model Number (SKU Code) - Maximum Refund (RRP £)

SKU Code	RRP £
75PUS7608/12	£1,000
65PUS7608/12	£750
55PUS7608/12	£550
50PUS7608/12	£480
43PUS7608/12	£400
75PUS8108/12	£1,000
70PUS8108/12	£780
65PUS8108/12	£680
55PUS8108/12	£550
50PUS8108/12	£480
43PUS8108/12	£430
75PML9008/12	£1,400
65PML9008/12	£1,100
55PML9008/12	£850
65OLED708/12	£1,800
55OLED708/12	£1,500
48OLED708/12	£1,200
77OLED808/12	£3,800
65OLED808/12	£2,100
55OLED808/12	£1,600
48OLED808/12	£1,400
42OLED808/12	£1,400
32PHS6808/05	£250
32PFS6908/05	£300
32PHS6009/12	£200
40PFS6009/12	£230
43PUS7009/12	£280
50PUS7009/12	£350
55PUS7009/12	£400
65PUS7009/12	£530
75PUS7009/12	£750
43PUS8309/12	£400
50PUS8309/12	£500
55PUS8309/12	£600
65PUS8309/12	£800

SKU Code	RRP £
75PUS8309/12	£1,100
85PUS8309/12	£1,800
43PUS8949/12	£600
50PUS8949/12	£680
55PUS8949/12	£800
65PUS8949/12	£1,000
75PUS8949/12	£1,250
43PUS8909/12	£600
50PUS8909/12	£680
55PUS8909/12	£800
65PUS8909/12	£1,000
75PUS8909/12	£1,250
55PML9009/12	£900
65PML9009/12	£1,100
75PML9009/12	£1,400
85PML9009/12	£2,200
48OLED759/12	£1,200
55OLED759/12	£1,500
65OLED759/12	£1,900
77OLED759/12	£3,000
42OLED809/12	£1,400
48OLED809/12	£1,400
55OLED809/12	£1,600
65OLED809/12	£2,100
77OLED809/12	£3,500
55OLED909/12	£2,000
65OLED909/12	£2,500
77OLED909/12	£4,500
65OLED959/12	£4,000
43PUS8079/12	£400
50PUS8079/12	£500
55PUS8079/12	£600
65PUS8079/12	£800
75PUS8079/12	£1,150

Participating Retailers:

All authorised retailers excluding online auction sites (e.g. Ebay) and online marketplaces (e.g. Amazon Marketplace).

ELIGIBILITY

3. The Promotion is only open to individuals in the United Kingdom aged 18 years or over ('Participant'), except:

- a. employees of TPV or its holding or subsidiary companies;
- b. employees of agents or suppliers TPV or its holding or subsidiary companies, who are professionally connected with the Promotion or its administration; or
- c. members of the immediate families or households of (a) and (b) above.

4. Businesses are excluded from participating in this Promotion.

5. These terms and conditions are interpreted in accordance with the laws of the country where the purchase took place.

6. A claim must be made by the Participant, and must not be:

- a. submitted through agents, retailers, resellers;
- b. automatically generated by computer;
- c. completed by third parties or in bulk; or are
- d. illegible, have been altered, reconstructed, forged or tampered with.

1. A maximum of one (1) claim per Participant and/ or household is permitted. Only one (1) claim per Qualifying Product is permitted.

2. This Promotion cannot be used in conjunction with any other TPV promotion.

3. Participants who return the Qualifying Product to the Participating Retailer will not be eligible to receive the Refund. The date of the registration counts as day one (1). This Promotion will run in conjunction with all other warranties or returns policies, whether in-box, statutory or otherwise, that are available to the Participant.

4. Returns of Qualifying Products relating to any faults defects, mechanical breakdown, failure or other damage are not eligible under this Promotion. In these instances, the Participant should seek to rely on the standard warranty process to obtain a refund.

5. The Refund relates to the purchase price of the Qualifying Product only and does not include the cost of any accessories, installation, extended warranty or any additional costs incurred at the time of purchase.

6. This offer applies only to consumers and therefore does not apply to retailers or wholesalers.

ENTRY

7. To take part in the Promotion, Participants must first register their purchase within 14 days of the date of purchase at [Philips TV & Sound | Try Ambilight for 100 days! | Enginio](#), providing the required information including proof of purchase from the Participating Retailer. The date of purchase shall be day 1 of the trial period for the purposes of the Promotion.

8. The last day to submit a registration is 14.08.2024 (23:59 GMT) for Qualifying Products purchased on 31.07.2024.

HOW TO CLAIM

9. Following Registration, Participants who wish to return their purchased Qualifying Product for a Refund must within 70-100 days from the time of purchase:

- a. fill in the [return form](#),
- b. enter your contact details,
- c. upload an image to the TV, cords and remote control

10. The last day to submit a return form is 08.11.2024 (23:59 GMT) for Qualifying Products purchased on 31.07.2024.

11. Participants will be notified as to whether their Claim is eligible within 7-10 business days. The details of Participants whose Claims are eligible shall be provided to our partner Equinox who shall contact the Participant to arrange to audit and if approved, collect the Qualifying Product.

12. A representative from Equinox will visit Participants premises at the agreed time to confirm that the Qualifying Product, accessories, and packaging are in “a good” condition.

13. “A good condition” means that the Qualifying Product is:

- a. Complete with its original box and all accessories;
- b. Undamaged;
- c. Not be permanently marked; and
- d. Any passwords and personal data removed. Please read the guide on how to reset the TV, [click here](#).

14. Providing that the Participant has complied fully with the Promotion Terms and Equinox confirms that the Qualifying Product is in ‘a good’ condition, the Participant’s Claim will be accepted into the Promotion (‘Acceptance’) and the Participant will be entitled to receive the refund through the Enginio platform supplied refund link.

15. Upon Acceptance, title to (or ownership of) of the Qualifying Product will transfer to TPV. The Administrator shall pay the Participant the relevant Refund amount via an e-mail with instructions and a link for payout. Participants will receive the money within 28 days of claim validation. Equinox shall package and remove the Qualifying Product. One person is required to support the driver to put the product in the vehicle.

16. Where the Qualifying Product is not considered to be in "a good condition", the Claim shall be rejected, the Participant will not be eligible for a Refund and Equinox will not collect the Qualifying Product.

17. Refunds are non-transferable, non-modifiable, non-reimbursable and non-exchangeable.

18. Only the legal owner of a Qualifying Product is eligible to take part in the Promotion.

19. If the Qualifying Product was purchased under an instalment plan or any other financing plan, the Participant will be responsible for any and all remaining payments under such plan or contract

20. Participants will be solely responsible for all applicable taxes and any other relevant costs, expenses which are not stated in the Terms as included in the Refund.

21. Neither TPV or the Administrator accepts any responsibility for lost or confidential data contained on the Qualifying Product. Upon receipt of the Qualifying Product all data will be destroyed. Please note we are unable to retrieve any data once a Qualifying Product has been received. Deletion of all confidential data and information, which are in each case subject to applicable data protection legislation and are possibly stored on the returned Qualifying Product is the responsibility of the Participant

22. Subject to term Error! Reference source not found. above, Claims that are incomplete will be deemed invalid. Neither TPV or the Administrator shall be responsible for lost, delayed or damaged data which occurs during any communication or transmission of Claims.

23. TPV reserves the right to withdraw, suspend or amend the Promotion or these Terms and to disqualify claims which it considers do not comply with these Terms at any time at its own discretion. TPV's decisions regarding all promotional matters will be final, and no correspondence will be entered into.

24. TPV and the Administrator shall have the right, where necessary, to undertake all such action as is reasonable to protect themselves against fraudulent or invalid claims including, without limitation, to generate or require further verification as to proof of purchase, as well as the identity, age, and other relevant details of a Participant, deny issuing the Refund, or terminate the Promotion due to the possibility fraud. This process may involve TPV sharing information with third parties.

25. TPV cannot be held responsible for any delay or non-payment due to events beyond our control.

26. For questions indicate your ongoing case: support@enginio.io

27. If the product is faulty, you must return it to the retailer where you purchased it.

GENERAL

28. Insofar as is permitted by law, TPV, the Administrator and their agents or distributors will not in any circumstances be responsible or liable to compensate Participants or accept any liability for any loss, damage, personal injury or death occurring in connection with the Refund except where it is caused by the negligence of TPV, the Administrator and their agents or distributors or that of their employees. Your statutory rights are not affected.

29. Data Protection: Participant's personal data provided by the Participant when making a claim under this Promotion shall be processed in accordance with TPV's Privacy Policy.

30. Administrator: Nordic Retail Group AB, Linnégatan 9, Stockholm, Sweden

31. These Terms shall be governed by English Law and is subject to the exclusive jurisdiction of the English courts.

Short Terms

Participants who purchase a Qualifying Product between 00:01 01.05.2024 and 23:59 31.07.2024 from a Participating Retailer may be eligible to return their Qualifying Product in exchange for a refund of the purchase price provided the Qualifying Product is in 'a good' condition and subject to full compliance with the full Promotion Terms.

Promoter: TP Vision Europe B.V. ('TPV'), with its registered offices at Bernhardplein 200, 1097 JB, Amsterdam. Cannot be used in conjunction with any other TPV promotion.

Terms & Conditions Enginio

I would like to receive promotional communications – based on my preferences and behaviour – about Philips products, services, events and promotions. I can easily unsubscribe at any time!

What does this mean?

As a result of your consent, Philips group companies may contact you with promotional communications via email, SMS and other digital channels, such as mobile apps and social media. To be able to tailor the communications to your preferences and behaviour and provide you with the best, personalized experience, we may analyse and combine your personal data. This data may include:

Data you give us

- Data that you want to actively share with us such as: your name, date of birth or age, email address, physical address, country, gender, phone number, social media profile.
- Data we get from your interactions with Philips
- Data about your interactions and usage of the Philips digital channels, such as social media, websites, emails, apps and connected products. This data may include: IP address, cookies, device information, communications you click on, location details, and websites you visit
- Philips will give you the opportunity to withdraw your consent at any time. For more information, please read the Philips Privacy notice and the Philips Cookie Notice.

Privacy policy

Philips values and respects your privacy. Please read the Privacy Notice for more information.

Take part in the Ambilight Trial campaign by buying a Philips Ambilight TV model year 2023/2024 in the United Kingdom during the campaign period 01.05.2024 and 31.07.2024. Registration must take place within 14 days of purchase. The trial period of 100 days starts on the date of your purchase. Any return of the TV takes place 70-100 days after your purchase. The product must be complete and undamaged with original packaging and all accessories, any passwords and personal data must be deleted/zeroed.