



Imalytics Service

Imalytics Research Workstation

PHILIPS



Service and Support

Excellent software comes always with an excellent support, and Imanytics isn't the exception. Per default, any Imanytics installation comes with a standard service and support package valid for one year.

If you are an advanced user, you can also upgrade to a premium service package, which additionally includes free upgrades to the next versions, access to prototypes, and enhanced and quicker support, service, etc.

Following table shows an overview of both packages and their benefits.

	Standard	Premium
Initial application training	Included	
Basic hardware operation support	Included	
Bug fixes (if any)	Included	
Software updates (within the same version)	If available, at least one per year	At least two per year
Software upgrades (jump to the next version)	N/A	Yes
Initial respond time	5 working days	2 working days
Sec. response after problem assessment	Up to 2 weeks	Up to 1 week
Prototypes of future versions	N/A	Yes

In order to keep your system properly covered over time, the service and support package works as a subscription, which automatically renews itself yearly. Although inadvisable, this subscription might be cancelled up to four weeks before the currently covered period is over. Special discounts may apply if you order a package that will cover the software for several years. Ask your Philips partner for details.

Research Cooperation

Cutting edge projects usually require additional support and customized tools. Conscious of this reality, we also offer special support for the customization of our tools or even the option to jointly development new modules or algorithms of mutual interest.

Furthermore, if you are facing any bottlenecks in the analysis and assessment of medical images in your study, we can take care of the assessment and evaluation of anonymized data.

Feel free to contact us to learn more about these alternatives.

Workstation Specifications

Specifications for Imalytics Workstation Release 3.2 or higher.

For optimal stability and dependability, Imalytics comes with an updated and high-end hardware platform: The Z620* System by HP.

This way the software can operate at its full potential and is ready for future data-intensive research projects.

Some highlights are*

- Processor: Intel Xeon \geq 3.2GHz
- Memory: \geq 16 GB RAM
- Hard Drives:
 - System Disk: \geq 500 GB system with 10000RPM SATA
 - Data Disk: \geq 2TB with 7200RPM SATA
- Graphics Adapter: Nvidia Quadro K4000 (\geq 3 GB RAM)
- Display: \geq 24" Widescreen TFT with 1920x1200 resolution.

If required, Imalytics can be also delivered without hardware. Please take the above mentioned parameters into account when selecting the workstation's hardware.

*as of August 2014, subject to change



CAUTION: For research use only.
Not intended for diagnostics or patient therapy planning.

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Printed in Germany · AUG 2014