Sub-processors used by Philips in its Benelux offerings

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To provide certain products or services to its Benelux-based Customers[1] – on top of the Sub-processors[2] used by Philips in its EEA-offerings – Sub-processors are also engaged by the local organization in the Benelux. This mainly concerns Sub-processors who perform services (remote and/or on-site) on behalf of Philips[3]. This list can be found below.

The provision of certain products or services may require Philips to make use of additional or other sub-Processors. In this case, the relevant agreement will contain a list of such additional sub-Processors.

List of sub-Processors for certain Philips products as offered in the Benelux:

Modality Name	sub-Processor legal entity	Country(ies) where processing takes place	Activity performed
VuePACS – On-premises and Managed Service	General Computer	Netherlands	Hardware service provider. Access to and temporary storage of personal data.
VuePACS - Cloud (Vue Motion, MyVue)	Jaguar Network	France	Hosting provider
	Pulsant	United Kingdom	Hosting provider
	SFR	France	Hosting provider
	St. Gerrit	Netherlands	Hosting of private data lines between Dutch Datacenters and local hospital architecture. Transfer of and temporary access to (encrypted) personal data.

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[1] Namely, the Customer entity with whom Philips entered into an agreement.
[2] As defined by art. 4 of the General Data Protection Regulation (EU Regulation 2016/679).
[3] Namely, the Philips entity with whom Customer entered into an agreement.

List of sub-Processors for customer support:

Support Service Name	Sub-processor legal entity	Country(ies) where processing takes place	Activity performed
Customer Support – Digital Pathology	ITR-UDEN BV	Netherlands	IT Recycling services provider (hardware destruction). Destruction of personal data.
	Tromp Medical BV	Netherlands	Software & service provider for Digital Pathology; 4th level support on explicit request from Philips. Access to technical and pseudonymized personal data.
Customer Support – Laboratory Informatics	CGI Nederland BV	Netherlands	Software service provider; 4th level support on explicit request from Philips. Access to technical and (pseudonymized) personal data.
	ITR-UDEN BV	Netherlands	IT Recycling services provider (hardware destruction). Destruction of personal data.
Customer Support – LABOSYS	CGI Nederland BV	Netherlands	Software service provider; 4th level support on explicit request from Philips. Access to technical and (pseudonymized) personal data.
	ITR-UDEN BV	Netherlands	IT Recycling services provider (hardware destruction). Destruction of personal data.
Customer Support – Modalities	ITR-UDEN BV	Netherlands	IT Recycling services provider. Destruction of personal data.
	QRS Healthcare BV QRS Service BV	Customer location Netherlands	Customer service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
	Tromp Medical BV	Netherlands	Customer service provider for Hologic systems. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
	Third-party medical device suppliers *In addition to the customer service provider mentioned above, in case of customer service contracts on third party medical devices, the provider of the medical device can provide the customer service on*	Customer location Belgium Netherlands	Customer service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.

	behalf of Philips and as such act as a sub-processor. This could be third parties like Bayer, Canon or Siemens.		

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