

Sub-processors used by Philips in its Benelux offerings

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To provide certain products or services to its Benelux-based Customers¹ – on top of the Sub-processors² used by Philips in its EEA-offerings – Sub-processors are also engaged by the local organization in the Benelux. This mainly concerns Sub-processors who perform services (remote and/or on-site) on behalf of Philips³. This list can be found below.

The provision of certain products or services may require Philips to make use of additional or other sub-Processors. In this case, the relevant agreement will contain a list of such additional sub-Processors.

List of sub-Processors for certain Philips products as offered in the Benelux:

Modality Name	sub-Processor legal entity	Country(ies) where processing takes place	Activity performed
All products	Philips Affiliates ⁴	Global	Service provisioning (incl. customer support) for on-premises, cloud, and managed services and management of Philips global platforms, such as the Health Suite Platform (HSP), Philips Remote Services (PRS) and REACTS / Collaboration Live.
Dosewise Portal	EPAM Systems	Belarus	Software & service provider; 4 th level support on explicit request from Philips. Access to technical and (pseudonymized) personal data.
HealthDot	Amazon Web Services, Inc.	Ireland	Hosting provider
IntelliSpace PACS	Hyland Netherlands BV	Netherlands	Software & service provider for PACS; 4 th level support on request from Philips. License management for PACS Gear. Access to technical and (pseudonymized) personal data.
	Materialise UK	Belgium	Software & service provider for Orthoview (IntelliSpace and Vue PACS); 4 th level support on request from Philips. Access to technical and (pseudonymized) personal data.

¹ Namely, the Customer entity with whom Philips entered into an agreement.

² As defined by art. 4 of the General Data Protection Regulation (EU Regulation 2016/679).

³ Namely, the Philips entity with whom Customer entered into an agreement.

⁴ Legal entities likely involved: Philips Electronics Nederland BV, Philips International BV, Philips Medical Systems International BV, Philips Medical Systems Nederland BV, Philips Medical Systems Technologies Ltd., Philips Healthcare Informatics Inc., Philips Image Guided Therapy Corp., Respiration Technologies Inc. and Philips Ultrasound Inc.

	NUANCE Communication Ireland	Ireland	Software & service provider for Orthoview (IntelliSpace PACS); 4 th level support on request from Philips. Access to technical and (pseudonymized) personal data.
Motiva Telehealth	Centric Managed ICT Services BV	Netherlands	Installation services for clients. Access to technical personal data.
	T-Systems Ltd.	United Kingdom	Hosting Provider
	V.O.F. Medisch Service en Trainingscentrum Helder	Netherlands	Medical service provider (care plans and training to hospital staff. Access to and change and deletion of personal data.
VitalHealth BI & Datawarehouse solutions	Biyond BV	Netherlands	Software & service provider for BI and Data warehouse solutions; customer support on request from Philips. Access to (pseudonymized) personal data.
VitalHealth Engage	Stichting Zorgcentrale Noord	Netherlands	Contact center services and first line support to customer and their clients. Access to personal data.
	Twilio Inc.	Ireland, United States ⁵	Hosting Provider
VuePACS – On-premises and Managed Service	General Computer	Netherlands	Hardware service provider. Access to and temporary storage of personal data.
	Materialise NV	Belgium	Software & service provider for Orthoview (IntelliSpace and Vue PACS); 4 th level support on explicit request from Philips. Access to technical and pseudonymized personal data.
VuePACS - Cloud (Vue Motion, MyVue)	Jaguar Network	France	Hosting provider
	Materialise NV	Belgium	Software & service provider for Orthoview (IntelliSpace and Vue PACS); 4 th level support on explicit request from Philips. Access to technical and pseudonymized personal data.
	Pulsant	United Kingdom	Hosting provider
	SFR	France	Hosting provider
	St. Gerrit	Netherlands	Hosting of private data lines between Dutch Datacenters and local hospital architecture. Transfer of and temporary access to (encrypted) personal data.

⁵ Only a **single pseudonymized** datapoint (UUID) is processed in the United States.

List of sub-Processors for customer support:

Support Service Name	Sub-processor legal entity	Country(ies) where processing takes place	Activity performed
Customer Support – Digital Pathology	Atos Nederland BV	Netherlands	Hosting provider
	ITR-UDEN BV	Netherlands	IT Recycling services provider (hardware destruction). Destruction of personal data.
	Microsoft Cooperation	Ireland	Hosting provider
	RADventure BV	Netherlands	Software & service provider for PICS; 4 th level support on explicit request from Philips. Access to technical and pseudonymized personal data.
	Tromp Medical BV	Netherlands	Software & service provider for Digital Pathology; 4 th level support on explicit request from Philips. Access to technical and pseudonymized personal data.
Customer Support – Laboratory Informatics	CGI Nederland BV	Netherlands	Software service provider; 4 th level support on explicit request from Philips. Access to technical and (pseudonymized) personal data.
	ITR-UDEN BV	Netherlands	IT Recycling services provider (hardware destruction). Destruction of personal data.
Customer Support – LABOSYS	CGI Nederland BV	Netherlands	Software service provider; 4 th level support on explicit request from Philips. Access to technical and (pseudonymized) personal data.
	ITR-UDEN BV	Netherlands	IT Recycling services provider (hardware destruction). Destruction of personal data.
Customer Support – Modalities	Bayer BV Bayer NV	Customer location Netherlands Belgium	Customer Support service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
	Biomedic BV	Customer location Netherlands	Customer Support service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
	BK Medical Benelux NV	Customer location Belgium	Customer Support service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.

Boston Scientific	Customer location Belgium	Customer Support service provider for EP recording systems. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
Canon Medical Systems Europe BV Canon Medical Systems Belgium NV/SA	Customer location Netherlands Belgium	Customer Support service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
Ekip Dental	Customer location Belgium	Customer Support service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
Esaote Europe BV	Customer location Netherlands Belgium	Customer Support service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
FMH Medical BV	Customer location Netherlands	Customer Support service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
GE Healthcare BV	Customer location Netherlands	Customer Support service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
Hitachi Medical Systems BV	Customer location Netherlands	Customer Support service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
Imricor Medical Systems Inc.	Customer location Germany Netherlands	Customer Support service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
ITR-UDEN BV	Netherlands	IT Recycling services provider. Destruction of personal data.
Mediso Medical Imaging Systems Kft.	Customer location Netherlands	Customer Support service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
Medtronic Belgium SA	Customer location Belgium	Customer Support service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.

	QRS Healthcare BV QRS Service BV	Customer location Netherlands	Customer Support service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
	Rembrandt Medical BV	Customer location Netherlands	Customer Support service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
	Siemens Healthcare Nederland NV	Customer location Netherlands	Customer Support service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
	Tromp Medical BV	Netherlands	Customer Support service provider for Hologic systems. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.