Sub-processors used by Philips in its EEA offerings

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To provide certain products or services to its EEA-based Customers[1], Philips[2] makes use of the following sub-Processors[3].

The provision of certain products or services may require Philips to make use of additional or other sub-Processors. In this case, the relevant agreement will contain a list of such additional sub-Processors.

List of sub-Processors for certain Philips products:

Modality Name	sub-Processor legal entity	Country(ies) where processing takes place	Activity performed
AI Manager	Amazon Web Services Inc.	Ireland	Hosting Provider
BioTel ePatch	Amazon Web Services Inc.	Ireland	Hosting Provider
	Microsoft Azure	Ireland, Netherlands	Hosting Provider
	Flextronics Logistics Poland	Poland	Logistics Provider
Care Orchestrator	Amazon Web Services Inc.	Ireland	Hosting Provider
Clinical Insights Manager	Amazon Web Services Inc.	Ireland	Hosting Provider
DMIS[4]	Intermax Cloudsourcing BV	Netherlands	Hosting Provider
Emergency Care Informatics	Amazon Web Services Inc.	Ireland	Hosting Provider

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[1] Namely, the Customer entity with whom Philips entered into an agreement.
[2] Namely, the Philips entity with whom Customer entered into an agreement.
[3] As defined by art. 4 of the General Data Protection Regulation (EU Regulation 2016/679).
[4] Applicable to customers based in the Netherlands only, renamed from ForCare (Interoperability Solutions).

IntelliSpace Corsium	Amazon Web Services Inc.		Ireland	Hosting Provider
	ClearDATA, Inc.		Ireland[5]	Managed service hosting and Security Operations provider responsible for managing the core infrastructure of IntelliSpace Corsium hosted at Amazon Web Services.
IntelliSpace Precision Medicine (ISPM)	Amazon Web Services Inc		Ireland	Hosting Provider
Radiology Operations Command Center (ROCC)	Amazon Web Services Inc.		Ireland	Hosting Provider
	Twilio Inc.		Ireland, United States[6]	Hosting Provider
REACTS	Microsoft Cooperation	Microsoft Azure	Canada	Hosting provider
		Visual Studio App Center	United States[7]	Monitoring of anonymized Device Data for Application Performance Analytics
	Functional Software Inc.	Sentry	United States[8]	Error Log Monitoring used for troubleshooting and debugging purposes
	Amazon Web Services Inc.		Ireland	Reacts Functional Emails
	Elasticsearch BV (Elastic Cloud)		Canada	Application Performance Monitoring
VitalHealth Coordinate	Open Line BV		Netherlands	Transactional email service. Storage, transfer, and deletion of personal data
	ITZOS Care B.V.		Netherlands	Software service provider for Itzos software

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[5] This product uses technical measures, such as encryption, to prevent remote access to the Customers' personal data.
[6] Only a single **pseudonymized** datapoint (UUID) is processed in the United States.
[7] **Anonymized** behavioral information related to the OS
[8] Only a single **pseudonymized** ID (User ID) is processed in the United States

VitalHealth Questionnaire Manager & VitalHealth Engage	Amazon Web Services Inc	Ireland	Hosting Provider
	Open Line BV	Netherlands	Hosting Provider
VuePACS - Cloud (Vue Motion, MyVue)	Tellis	France	Hosting Provider
	Previder BV	Netherlands	Hosting Provider

List of sub-Processors for customer support:

Support Service Name	sub-Processor legal entity	Country(ies) where processing takes place	Activity performed
Philips Remote Services (PRS)	Amazon Web Services Inc.	Ireland	Hosting Provider