

Sub-processors used by Philips in its EEA offerings

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To provide certain products or services to its EEA-based Customers¹, Philips² makes use of the following sub-Processors³.

The provision of certain products or services may require Philips to make use of additional or other sub-Processors. In this case, the relevant agreement will contain a list of such additional sub-Processors.

List of sub-Processors for certain Philips products:

Modality Name	sub-Processor legal entity	Country(ies) where processing takes place	Activity performed
Care Orchestrator	Amazon Web Services Inc	Ireland	Hosting Provider
VitalHealth Coordinate	Open Line BV	Netherlands	Hosting Provider
VitalHealth Questlink & VitalHealth Engage	Amazon Web Services Inc	Ireland	Hosting Provider
	Open Line BV	Netherlands	Hosting Provider
ForCare (Interoperability Solutions) ⁴	Intermax Cloudsourcing BV	Netherlands	Hosting Provider
VuePACS (Vue Motion, MyVue)	Tellis	France	Hosting Provider
	Previder BV	Netherlands	Hosting Provider
IntelliSpace Precision Medicine (ISPM)	Amazon Web Services Inc	Ireland	Hosting Provider
Radiology Operations Command Center (ROCC)	Amazon Web Services Inc	Ireland	Hosting Provider
	Twilio Inc	Ireland, United States ⁵	Hosting Provider

¹ Namely, the Customer entity with whom Philips entered into an agreement.

² Namely, the Philips entity with whom Customer entered into an agreement.

³ As defined by art. 4 of the General Data Protection Regulation (EU Regulation 2016/679).

⁴ Applicable to customers based in the Netherlands Only.

⁵ Only a single pseudonymized datapoint (UUID) is processed in the United States.

Clinical Insights Manager	Amazon Web Services Inc.	Ireland ⁶ , United States	Hosting provider
REACTS	Microsoft Cooperation	Canada	Hosting provider
	SendGrid	United States	Transactional email service. Storage, transfer and deletion of personal data
Coordinate	ITZOS Care B.V.	Netherlands	Software service provider for Itzos software

List of sub-Processors for customer support:

Support Service Name	sub-Processor legal entity	Country(ies) where processing takes place	Activity performed
Philips Remote Services (PRS)	Amazon Web Services Inc	Ireland	Hosting Provider

⁶ Hosting location for EU customers.