

# **Investor presentation**

July 29, 2024



#### **Important information**



#### Forward-looking statements and other important information

This document and the related oral presentation, including responses to questions following the presentation, contain certain forward-looking statements with respect to the financial condition, results of operations and business of Philips and certain of the plans and objectives of Philips with respect to these items. Examples of forward-looking statements include statements made about our strategy, estimates of sales growth, future Adjusted EBITA\*), future restructuring and acquisition related charges and other costs, future developments in Philips' organic business and the completion of acquisitions and divestments. Forward-looking statements can be identified generally as those containing words such as "anticipates", "assumes", "believes", "estimates", "expects", "should", "will", "will likely result", "forecast", "outlook", "projects", "may" or similar expressions. By their nature, these statements involve risk and uncertainty because they relate to future events and circumstances and their are are many factors that could cause actual results and developments to differ materially from those expressed or implied by these statements. These factors include but are not limited to: Philips' ability to gain leadership in health informatics in response to developments in the health technology industry; Philips' ability to keep pace with the changing health technology industry; Philips' ability to the expectations with respect to ESG-related matters; failure of products and services to meet quality or security standards, adversely affecting patient safety and customer operations to market; compliance with regulations and standards including quality, product safety and (cyber) security; compliance with business conduct rules and regulations including privacy and upcoming ESG disclosure and due diligence requirements; treasury and financing risks; reliability of internal controls, financial reporting and management process; global inflation. As a result, Philips' actual future results may differ materially from the p

#### Third-party market share data

Statements regarding market share, contained in this document, including those regarding Philips' competitive position, are based on outside sources such as specialized research institutes, industry and dealer panels in combination with management estimates. Where information is not yet available to Philips, market share statements may also be based on estimates and projections prepared by management and/or based on outside sources of information. Management's estimates of rankings are based on order intake or sales, depending on the business.

#### **Market Abuse Regulation**

This slide deck contains inside information within the meaning of Article 7(1) of the EU Market Abuse Regulation

#### **Use of non-IFRS Information**

In presenting and discussing the Philips Group's financial position, operating results and cash flows, management uses certain non-IFRS financial measures. These non-IFRS financial measures should not be viewed in isolation as alternatives to the equivalent IFRS measure and should be used in conjunction with the most directly comparable IFRS measures. Non-IFRS financial measures do not have standardized meaning under IFRS and therefore may not be comparable to similar measures presented by other issuers. A reconciliation of these non-IFRS measures to the most directly comparable IFRS measures is contained in this document. Further information on non-IFRS measures can be found in the Annual Report 2023.

#### Presentation

All amounts are in millions of euros unless otherwise stated. Due to rounding, amounts may not add up precisely to totals provided. All reported data is unaudited. Financial reporting is in accordance with the accounting policies as stated in the Annual Report 2023. Prior-period amounts have been reclassified to conform to the current-period presentation; this includes immaterial organizational changes. Effective Q1 2024, Philips has revised the order intake policy to reflect the full contract value for software contracts that start generating revenue within an 18-month horizon, instead of only the next 18 months to revenue horizon. This change has been implemented to better align with the specific business model of our software businesses, simplify the order intake process, and better align with peers. Prior-period comparable order intake percentages have been restated accordingly. This revision has not resulted in any material changes to the order intake percentages for the periods presented.

Per share calculations have been adjusted retrospectively for all periods presented to reflect the issuance of shares in the second quarter of 2024 in connection with the 2023 share dividend.

\* Non-IFRS financial measure. Refer to reconciliation of non-IFRS information



# **Company overview**

# Creating value with sustainable impact Path to value creation



PHILIPS

It is our purpose to improve people's health and well-being through meaningful innovation

### Philips at a glance



EUR 18.2bn<sup>1</sup> in sales; ~70% from #1 or #2 positions

~40% of sales from recurring revenues

~9% of sales invested in R&D

5

Active in >100 countries, ~70k employees

100% carbon-neutral in operations since 2020

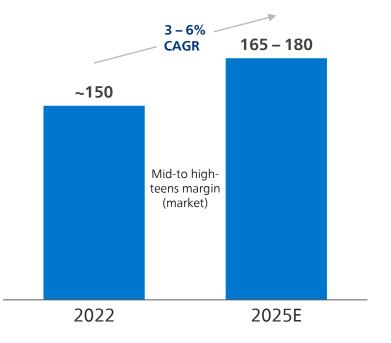
**Global sales footprint**<sup>1</sup> North America 42% Western Europe 21% Other mature geographies 9% Growth geographies<sup>2</sup> 28%

1. 2023 full-year | 2. Growth geographies consist of all geographies excluding USA, Canada, Western Europe, Australia, New Zealand, South Korea, Japan and Israel Note: Leadership in Philips-addressable markets

# We see significant opportunities in the attractive HealthTech segments where we operate



#### Addressable market, EUR billion



Aging population, growing demand for care

Higher costs and labor shortages drive productivity need

Increasing need for insights from growing health data

Shift to ambulatory monitoring, imaging and treatment

Increasing spend on personal health and care

## Strong position across our portfolio of businesses



#### **Diagnosis & Treatment** ~50% of sales (2023 full-year)





Diagnostic Imaging



Ultrasound



Image Guided Therapy



**Connected Care** 

 $\sim$ 30% of sales

Enterprise Informatics



ise atics

Monitoring Sleep & Respiratory Care



20% of sales

**Personal Health** 

**Personal Health** 

Systems, smart devices, software and services, powered by AI-enabled informatics

Supporting precision diagnosis and minimally invasive treatment in a growing number of therapeutic areas such as cardiology, peripheral vascular, neurology, surgery, and oncology Ambulatory, home-based and in-hospital monitoring and workflow solutions fueled by advanced interoperability and patient data insights

Connecting patients and caregivers across care settings, delivering clinical, operational and therapeutic solutions

Broad range of consumer solutions to support people in proactively managing their health and wellbeing

Market-leading capabilities integrating platforms, informatics, and services

### **Diagnosis & Treatment**



**Image Guided** Ultrasound **Diagnostic Imaging** Therapy  $\sim$  39% of sales  $\sim$ 22% of sales  $\sim$ 39% of sales #1 Systems Top 3 player #1 Cardiac and Devices

EUR 8.8bn<sup>1</sup> sales

**11.6%**<sup>1</sup> adjusted EBITA margin

~28k employees

### **Connected Care**



Total EUR 5.1bn <sup>1</sup>			
sales 7.2% <sup>1</sup>	Enterprise Informatics	Monitoring	Sleep & Respiratory Care
adjusted EBITA margin	~22% of sales	~60% of sales	~17% of sales
~18k employees	#1 Imaging leader in PACS and interoperability	#1 in Hospital #1 in Ambulatory	#2 Globally

# Scaling largest multi-vendor Enterprise Informatics business

#### **Philips Image Management**

**70+** AI-powered clinical apps

**50%** productivity improvement<sup>1</sup>

#### Interoperability and surveillance

1000+ unique medical devices connected

#### **Tele care solution**

**20+** years experience in eICU remote care management Expanding leadership in radiology, cardiology, and pathology

End-to-end business set up to scale

Growing ~2x faster than Philips EUR 1.5bn revenues by 2025

1. Results following implementation of a unified radiology workspace with enterprise disaster recovery back-up system at Campus Biomedico University Hospital, Rome, Lazio, Italy.

Note: "Largest Enterprise Informatics business" in Philips addressable markets



### **Personal Health**



Total			
EUR 3.6bn <sup>1</sup> sales	Oral Healthcare	Personal Care	Mother & Child Care
<b>16.6%</b> <sup>1</sup> adjusted EBITA margin	~35% of sales	~54% of sales	~11% of sales
~9k employees	#2 in Oral Healthcare	#1 in Male Grooming	#2 in Infant Feeding

### Examples of innovation to empower clinicians across imaging



MR SmartSpeed	CT 5100 Incisive	Next gen EPIQ	HealthSuite Imaging	ROCC3 <sup>2</sup> & PerformanceBridge5
Award-winning, deep- learning AI reconstruction	Industry-leading CT Smart Workflow	Al-guided ultrasound capabilities	PACS <sup>1</sup> over the cloud with Advanced AI-enabled tools	Industry's first multi-vendor, multimodality ROCC
AI acceleration; scan 3x faster	Enhanced confidence, fastest AI reconstruction on the market	Expanded tele-ultrasound capability	Web-enabled diagnostic workspace from anywhere	Connects imaging experts with technologists at scan location
Boost clinical confidence with 65% higher resolution	Low total cost of ownership	3D-like vascular flow advanced imaging	Expansion of collaboration with AWS on generative AI	Real-time data analytics
	Data acquisition		Data liquidation in the cloud	Clinical operational workflow solution

12



### **Responsible and sustainable business for Philips** and customers

#### **ESG focus**

- Carbon-neutral in our operations since 2020 •
- Partnering with customers/suppliers on 1.5 °C target ٠
- Leading in sustainable innovation (Helium-free MR, etc.) ٠
- Circular revenues from 16% to 25% of sales by 2025 ٠
- 2 billion lives improved by 2025<sup>1</sup> of which 300 million ٠ in underserved communities

#### **ESG** ratings and recognition

#### ecovadis

Top 3% of the companies assessed



Top health technology company in the 2023 DJSI



First Dutch company among world's 15 best reputed companies



CDP's 'A List' for the 11th year in a row



## **ESG** highlights

Selected achievements highlighting progress towards our goals

ററ

Social



First HealthTech company to have entire value-chain CO<sub>2</sub> emissions targets approved by SBTi

100% carbon-neutral in operations since 2020

14

1.9 billion lives improved, >220 million in underserved communities

39% gender diversity in workforce with ~30% in senior management positions help by women



Extension of supplier risk management to deeper tiers, and diversified sourcing of high-risk components





## Reinvigorating patient and people-centric culture



Accountability & empowerment

Patients and people at the heart of everything we do

Execution focus and simplicity

Transparency, growth mindset



**Driving impact with care** 

Injecting HealthTech expertise

### 78%

Executive hires with Health Tech and healthcare background

### 50%

of non-executive hires in 2023 came from Health Tech

### **Experienced and passionate executive team**





CEO **Roy Jakobs** Dutch/German



**Personal Health Deeptha Khanna** Singaporean



**North America** Jeff DiLullo American



Innovation & Strategy Shez Partovi Canadian



CFO Abhijit Bhattacharya Indian



From Oct 1, 2024 **Charlotte Hanneman** Dutch



FSG & CLO Marnix van Ginneken Dutch



**Connected Care** Julia Strandberg American

Diagnosis

Dutch

Dutch

& Treatment

**Bert van Meurs** 

**Bert van Meurs** 

Image-Guided-Therapy

Precision Diagnosis a.i<sup>1,2</sup>



**Greater China** Andy Ho Chinese/Canadian

Dutch



**Patient Safety** & Quality Steve C de Baca American



Human Resources **Heidi Sichien** Belgian



**Operations** Wim Appelo Dutch





# Company overview Creating value with sustaina

# Creating value with sustainable impact Path to value creation

### Our four key strengths to build on



#### Leading positions

- ~70% of sales from #1 or #2 positions
- Leading innovation; hardware, software and services
- Strong professional and personal health (home) positions

#### High customer intimacy

- Preferred strategic and innovation partner
- 300+ partnerships, ~EUR 1.5Bn orders/year
- ~40% recurring revenue

- Innovation aligned to customer needs
- Solutions across imaging, therapy and monitoring
- Enhanced clinical and operational productivity
- Largest Enterprise Informatics – multi-vendor

### Strong purpose, brand and ESG

- Improved 1.9Bn lives '23 and 11Bn brand value
- Carbon-neutral, circularity, sustainable innovation
- 85% of products Ratings & Reviews
   4.3 (out of 5)

## **Creating value with sustainable impact**



Enabled by culture of accountability and strong HealthTech talent and capabilities



# Strategy of focused organic growth



# Patient-, people-centric and scalable innovations



## **Execution as value driver**

- Patient safety & quality as highest priority
- Reliable supply chain
- Simplified operating model

### **Focused organic growth**



Accelerate growth in attractive	Image-Guided-Therapy	Ultrasound
leadership segments	Monitoring	Personal Health
Scale to unlock insights	Enterprise Informatics	
Improve operational excellence & services	Diagnostic Imaging	
Address recall and restore business position	Sleep & Respiratory Care	

# Leveraging attractive leadership positions to drive growth





~70% of Philips revenue

Integrated acquisitions



Integrates with systems & devices

Vendor-agnostic

Unlocks data to generate AI-insights

Supports hospital & remote workflows

Improves staff productivity

#### **Scale informatics**

**3k+** Sites with Philips Radiology PACS

**20M+** Patients with device to EMR connectivity per year

**15k+** ICU beds with remote population health management

## Driving operational excellence and services in Diagnostic Imaging





# Innovation model for focused scalable innovation



Patient and people centric innovation with focus on segments with right to win

- Tailor innovation to segments we serve
- Focused, fewer projects, scaling faster
- People, patient-centric design & experience
- Integral design approach
- Business model and service innovation (Emaas/Saas)

>EUR1.7 billion<sup>1</sup>, ~9% R&D of sales (vs. ~7.5% industry average)

90% business-led 10% corporate

### Execution with decisive action as key value driver



Patient safety and quality as highest priority	Reliable end-to-end supply chain	Simplified operating model
Culture, accountability, competencies	End-to-end value chain by business	End-to-end, P&L-accountable business
Patient safety and quality at heart of innovation	Leadership and competencies	Simplification, de-layering, less KPIs
Expanded patient safety and quality program	Product pruning and (re)design	Reduction of 10k roles
Finalize Respironics recall	Strategic supplier management	Leadership and talent

# Execution with decisive action as key value driver



#### Examples of progress in 2023



26

# Patient safety and quality as highest priority

- Elevated PS&Q to the ExCo
- Boosted regulatory competencies (incl. AI)
- PS&Q time out day for 70K employees
- Strengthened talent, design controls
- Future fit assessments of platforms
- ~50% reduction in # of QMS
- Progress on Respironics Field action (see next page)



# Reliable end-to-end supply chain

- Completed move to End-to-End value chain by business
- New supply chain leaders with business expertise in all businesses
- ~75% PCBAs redesigns completed
- ~20% increase in service level
- De-risked all high-risk components



- New operating model live 1 April
- Completed re-alignment of workforce
- New performance management cadence (innovation, quality, results)
- Reduced roles by ~8K (vs 7K planned)

### **Philips Respironics Field Action**



#### **Progress to date**

27

Remediation of sleep therapy devices almost complete; ventilation ongoing

FDA feedback received on testing and analysis for sleep therapy devices<sup>1</sup>

Reached agreements to resolve economic loss, personal injury, and medical monitoring litigation in the US

Reached agreement with US government on a consent decree

Back to market outside the US; servicing US market under agreed conditions of the consent decree

#### **Priorities ahead**

Finalize recall and testing

DoJ investigation, other legal proceedings

Demonstrate compliance with the regulatory requirements and restore Respironics business

Gradually restore position

current testing is extensive and conducted with independent parties and expressed no concerns with its validity or objectivity. Additional testing on the CPAP and BiPAP sleep therapy

devices is ongoing in consultation with the FDA. Note: More information on the Respironics recall can be found here



# Company overview Creating value with sustainable impact Path to value creation





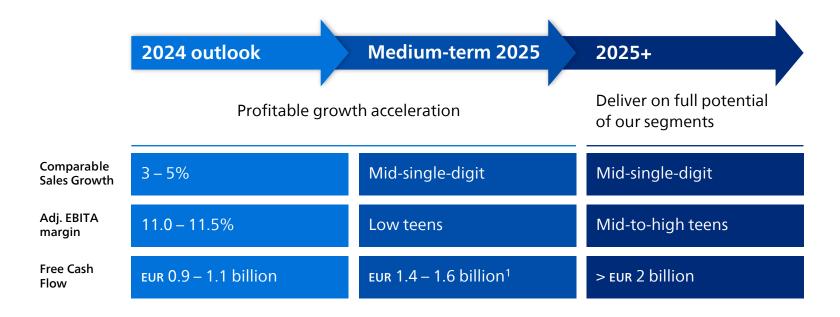
1. Excluding restructuring costs, acquisition-related charges and other one-time charges and gains

29 \*) Excluding provisions charged to sales of EUR 174 million in Q4 2023 mainly in connection with the Respironics consent decree



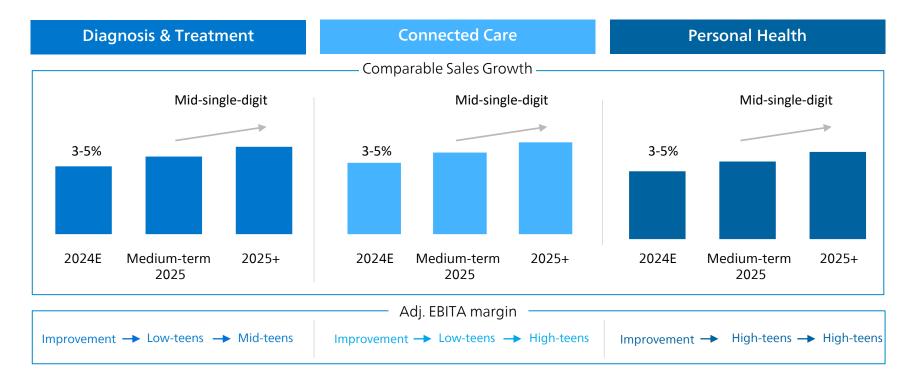


# Confident in delivering the plan for 2023-2025, with further performance improvement in 2024



# Driving organic growth and margin improvement





31



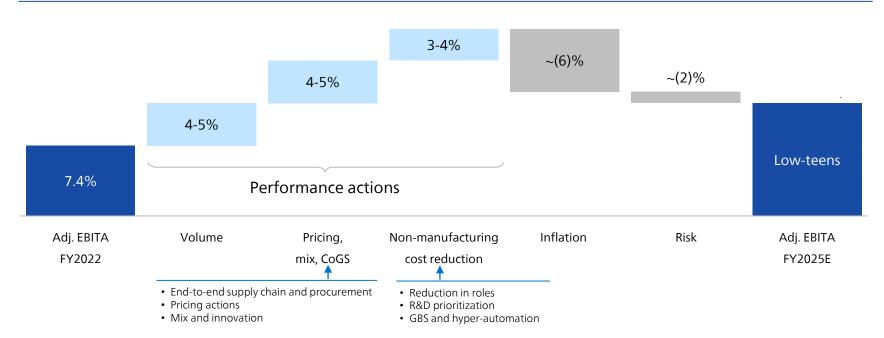
# Productivity initiatives<sup>1</sup> to deliver EUR 2.0 billion in the 2023-2025 period

Productivity initiatives <sup>1</sup> (in millions of EUR unless otherwise stated)		FY 2023 Actuals	2023 – 2025 target
Operating Model	<ul> <li>Simplified operating model with reduction of 10k roles</li> <li>R&amp;D prioritization, reduction of Corporate Research</li> <li>End-to-end supply chain, simplifying planning, and eliminating duplications</li> </ul>	496	920 – 1,050
Procurement	<ul> <li>Bill-of-material savings via redesign, value analysis, engineering</li> <li>Reductions in warehousing, transportation and consulting</li> </ul>	219	550 - 600
Other productivity	<ul> <li>Manufacturing footprint optimization and service productivity</li> <li>R&amp;D platform simplification and footprint optimization</li> <li>GBS and hyper-automation</li> <li>S&amp;RC rightsizing</li> </ul>	241	400 - 450
		EUR 956 million	EUR 2.0 billion



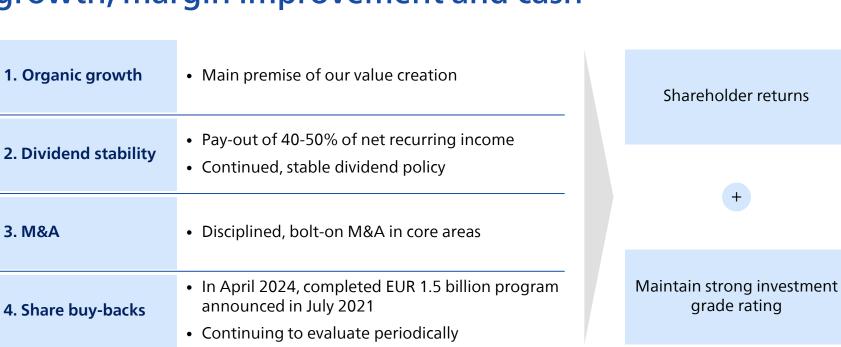
## Margin increase from productivity, pricing & supply chain improvements – cumulative drivers 2023-2025

Adj. EBITA margin<sup>1</sup>



Note: the outlook excludes the potential impact of the ongoing Philips Respironics-related legal proceedings, including the investigation by the US Department of Justice 33

1. Investments in patient safety and quality and supply chain improvements included



# Balanced capital allocation focusing on organic growth, margin improvement and cash

### Our context...

#### **Attractive HealthTech Market**

- 3-6% revenue CAGR
- Mid-to-high-teens margins
- Megatrends, sustainable healthcare

#### Strengths

- Leading positions, innovation
- Innovation, design, sustainability
- High customer intimacy
- Strong purpose, brand, ESG

#### Challenges

- Strategy implementation
- Execution
  - Patient safety and quality
  - Supply
  - Complex organisation & culture

Creating value with sustainable impact

### ...our future



#### Focused organic growth and scalable innovation

- Expand leadership positions in Image-Guided-Therapy, Ultrasound, Monitoring, and Personal Health
- Scale Enterprise Informatics
- Improve Diagnostic Imaging, restore S&RC Patient-,
- People-centric, scalable innovation

#### **Execution as main value driver**

- 1. Patient safety & quality highest priority
- 2. Reliable supply chain
- 3. Simplified operating model

Culture of accountability and HealthTech capabilities

#### Value creation

- Profitable growth acceleration
- Sustainable value creation



## **Historical financial performance summary**



Key data (in millions of EUR unless otherwise stated)	2021	2022	2023
Sales	17,156	17,827	18,169
Comparable sales growth	(1)%	(3)%	6%*
Income from operations	553	(1,529)	(115)
Financial expenses, net	(39)	(200)	(314)
Investments in associates, net of income taxes	(4)	(2)	(98)
Income tax expense	103	113	73
Income from continuing operations	612	(1,618)	(454)
Discontinued operations, net of income taxes	2,711	13	(10)
Net income	3,323	(1,605)	(463)
Adjusted EBITA <sup>1</sup>	2,054	1,318	1,921
as a % of sales	12.0%	7.4%	10.6%*
Adjusted income from continuing operations attributable to shareholders <sup>2</sup> per common share (in EUR) - diluted	1.65	0.92	1.25

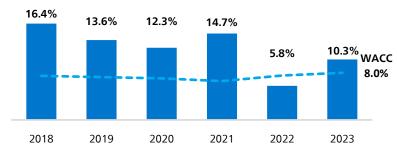
1. Excluding restructuring costs, acquisition-related charges and other one-time charges and gains; 2. Shareholders in this table refers to shareholders of Koninklijke Philips N.V.

\*Excluding provisions charged to sales of EUR 174 million in Q4 2023 mainly in connection with the Respironics consent decree comparable sales growth was 7% and Adjusted EBITA as a % of sales was 10.5%

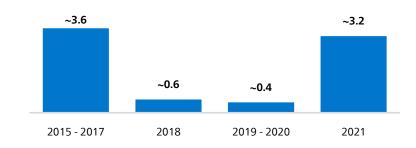
### **Balanced capital allocation policy**



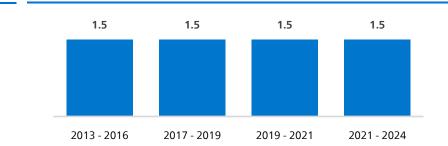
#### Organic Return on Invested Capital<sup>1,2</sup>



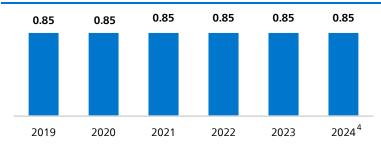
#### Mergers & acquisitions (in billions of EUR unless otherwise stated)



#### **Share repurchase** (in billions of EUR unless otherwise stated)



**Dividends** 



1. Organic ROIC excludes acquisitions over a five years period and other items defined as material and of the same nature as the items excluded from Adjusted EBITA such as pension settlements, significant tax charges and benefits, and one-time legal and other provisions; ROIC % = LTM EBIAT/ average NOC over the last 5 quarters; 2. Organic ROIC 2019 and 2021 restated to reflect discontinued operations; 3. Organic ROIC in 2019 includes value adjustments of capitalized development costs and the impact of IFRS 16 lease accounting standard | 4. Proposed dividend submitted to the Annual General Meeting of Shareholders, to be help on May 7, 2024 © Koninklijke Philips N.V.