

Transforming healthcare experiences

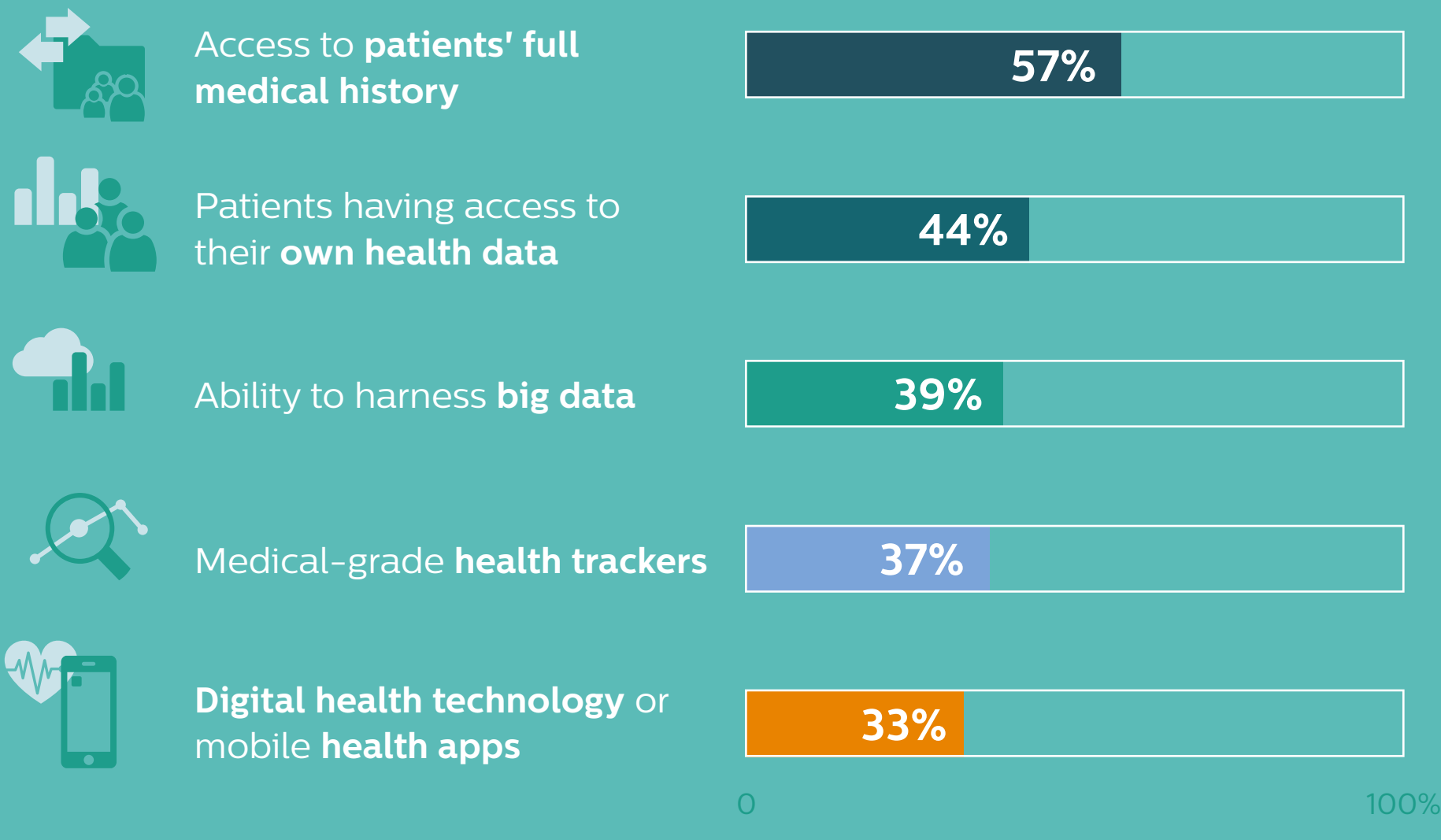
Exploring the impact of **digital health technology** on healthcare professionals and patients

Engaged and digitally enhanced healthcare professionals

Healthcare professionals who use digital health records (DHRs) in their practice report that the technology has a **positive impact** on:

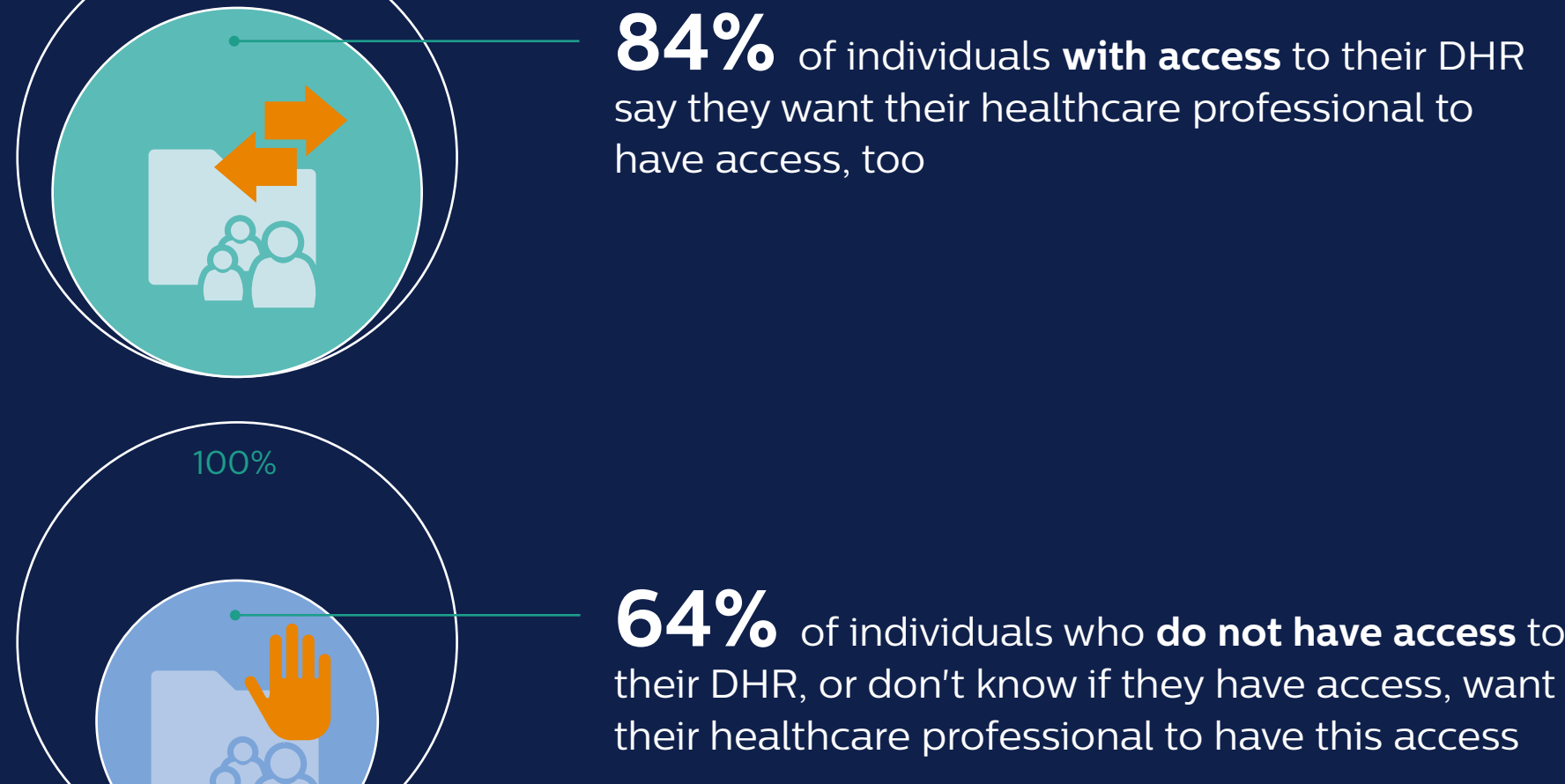


Healthcare professionals also report that their own experience has been **positively impacted** over the past five years by data-related updates, such as:



Empowered patients – access to data, more control

Patients are more collaborative with healthcare professionals when they have **ownership of their health data**.



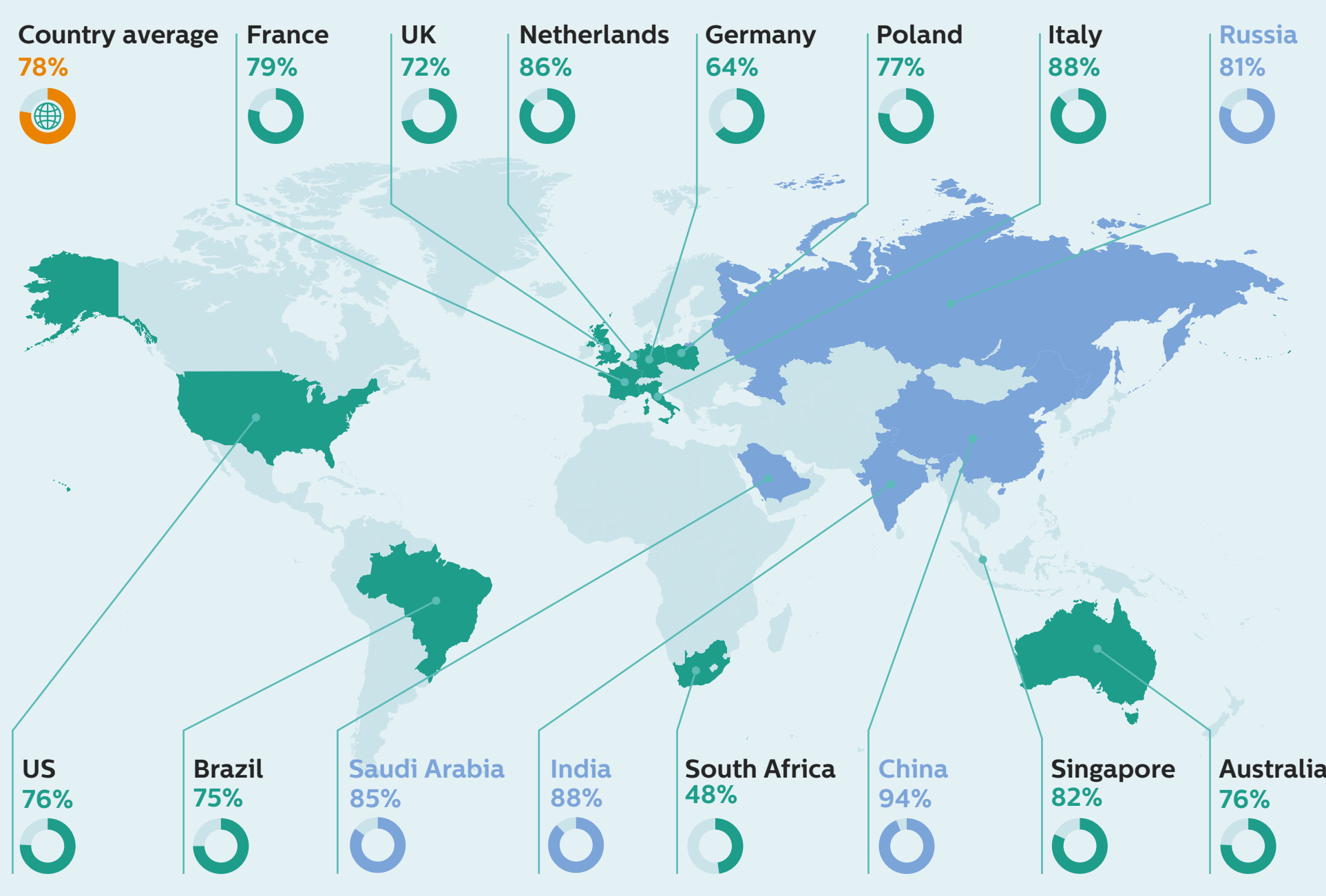
Those with access to their DHR report **better personal experiences** in healthcare and better quality of care available to them than those who do not have access.



Learning from forerunners

China and Saudi Arabia are consistent forerunners when it comes to adoption and use of all new technologies. Some other emerging markets, including **India and Russia**, are also excelling in specific areas.

Percentage of healthcare professionals who currently use any **digital health technology** or **mobile health apps**



Emerging countries are leading the way for AI in healthcare

When it comes to public perceptions of AI, the general population in China, Russia and Saudi Arabia are among the **most likely to associate more accurate diagnosis** with the use of AI in healthcare.



Technology continues to evolve and this will, in turn, be a **driver of continuous transformation** in health systems around the world. As the challenges and needs evolve from country to country, healthcare professionals and patients must be willing to **adapt as they adopt** new technologies, learning and adjusting as they go.

To see the full report visit www.philips.com/futurehealthindex-2019

The **Future Health Index** is commissioned by Philips. The 2019 study comprises original research via a survey of more than 3,100 healthcare professionals and over 15,000 individuals that represent the adult general population across 15 countries: Australia, Brazil, China, France, Germany, India, Italy, the Netherlands, Russia, Saudi Arabia, Singapore, South Africa, Poland, United Kingdom and the United States of America.

For a full methodology and list of sources: www.philips.com/a-w/about/news/future-health-index/research-methodology.html