

# Taking healthcare everywhere

Addressing staff shortages and patient needs with new care delivery models

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## The Future Health Index 2023 report analyzes the priorities and perspectives of healthcare leaders and younger healthcare professionals

### Saudi Arabia findings

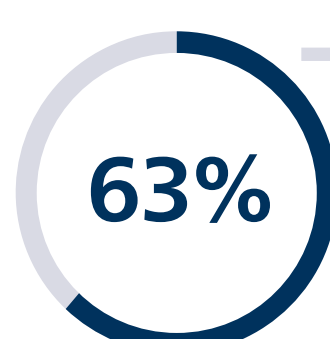
Saudi Arabian Healthcare leaders and younger healthcare professionals are aligned in their vision to innovate new models of care delivery that meet patients where they are

#### Staff Satisfaction

### Saudi Arabian healthcare leaders are turning to technology to manage workforce shortages

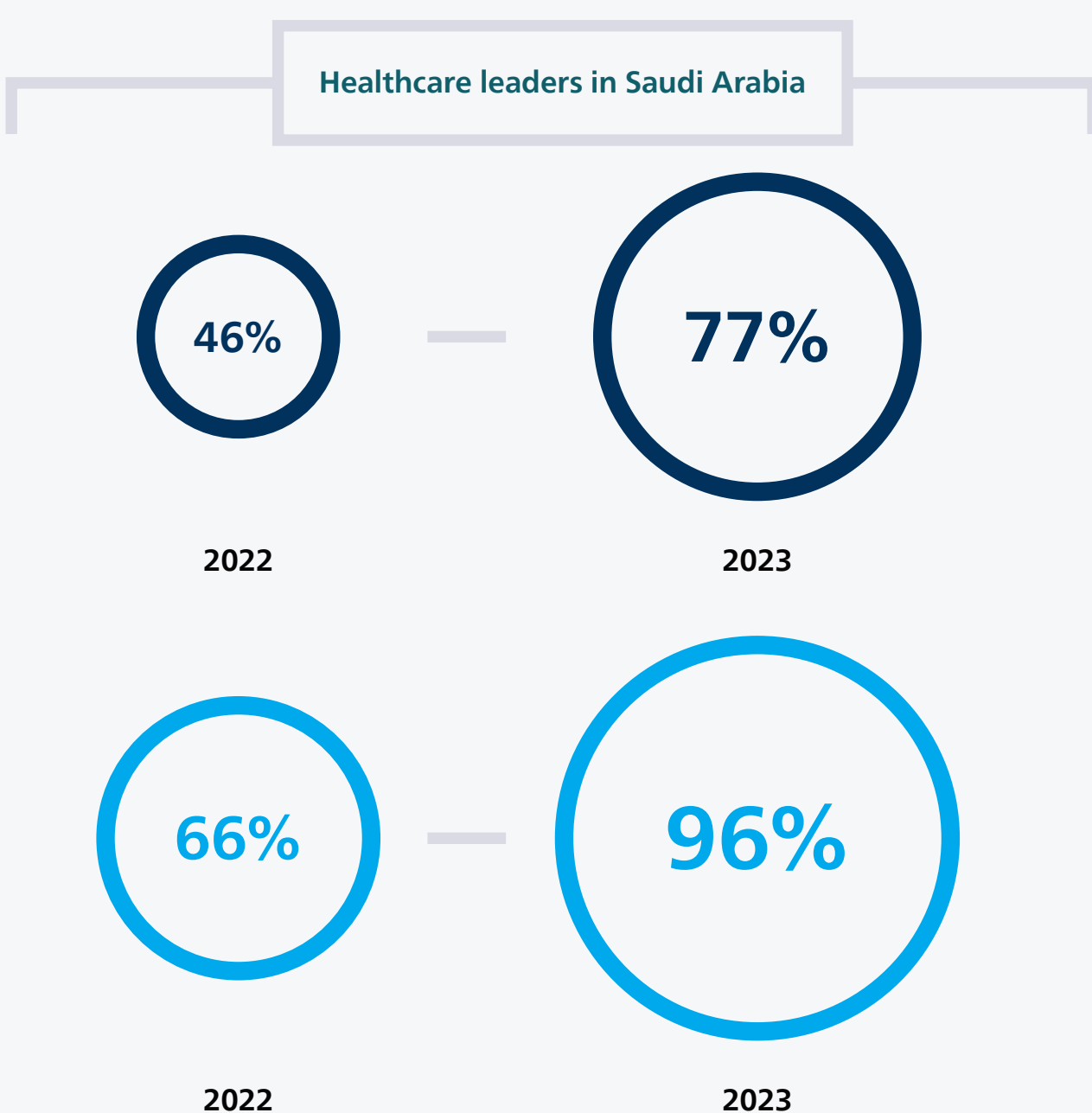
Saudi Arabian healthcare leaders are turning to technology, aiming to increase productivity and satisfaction among healthcare practitioners, as well as external partnerships. Alongside enhancing care delivery and increasing efficiencies, such investments play a crucial role in attracting and retaining talent.

#### Alleviating pressure on staff with digital technologies



63% of Saudi Arabian healthcare leaders are using or planning to use digital health technologies to help reduce the impact of workforce shortages

#### How investments in AI in Saudi Arabia have progressed through the past two FHI surveys



- Hospital/facility is currently investing in AI
- Would like their hospital/facility to invest in AI three years from now

#### Investment in AI

### Prioritizing current and future investments in AI

Saudi Arabian healthcare leaders are continuously looking to enhance their AI technologies. The country's Health Sector Transformation Program includes a focus on digital technologies, including AI. Within the plan, the intent of employing AI is to help healthcare providers make better clinical decisions and to increase hospitals' access to patients' healthcare records.

#### Partnering to support communities and environment

### Sustainability in healthcare is top of mind for an eco-conscious generation of Saudi Arabian healthcare leaders

Saudi Arabian healthcare leaders and younger healthcare professionals signal an opportunity for wider ecosystem collaboration to overcome barriers in protecting the health of our planet.

#### Ways in which healthcare leaders in Saudi Arabia plan to address barriers to implementing sustainability initiatives

Set clear/ambitious targets and measure progress	36%
Recruit more staff with specialist skills	36%
Work with or consult a third party to deliver or support sustainability programs	33%
Share best practice examples/learn from peers	32%

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*Prioritisation of artificial intelligence and sustainability is key for the future of healthcare’.*

**Mohammad Mostafa**

General Manager, Health Systems, Philips Middle East, Türkiye, and Africa

### Saudi Arabian healthcare leaders and younger healthcare professionals share a clear vision for the future of care delivery



Connected



Convenient



Sustainable

Enabled by digital technology and collaboration

To see the full report visit [www.philips.com/futurehealthindex-2023](http://www.philips.com/futurehealthindex-2023)

The Future Health Index is commissioned by Philips

The Future Health Index 2023 report examines the experiences of almost 3,000 healthcare leaders and younger healthcare professionals and their expectations for the future. The research for the Future Health Index 2023 report was conducted in 14 countries (Australia, Brazil, China, Germany, India, Indonesia, Italy, Japan, Netherlands, Poland, Saudi Arabia, Singapore, South Africa and the United States). The study comprises a quantitative survey conducted from November 2022 – February 2023.

For a full methodology and list of sources: [www.philips.com/a-w/about/news/future-health-index/research-methodology](http://www.philips.com/a-w/about/news/future-health-index/research-methodology)