

Accessibility, technology and efficiency are top priorities for South Africa's health system

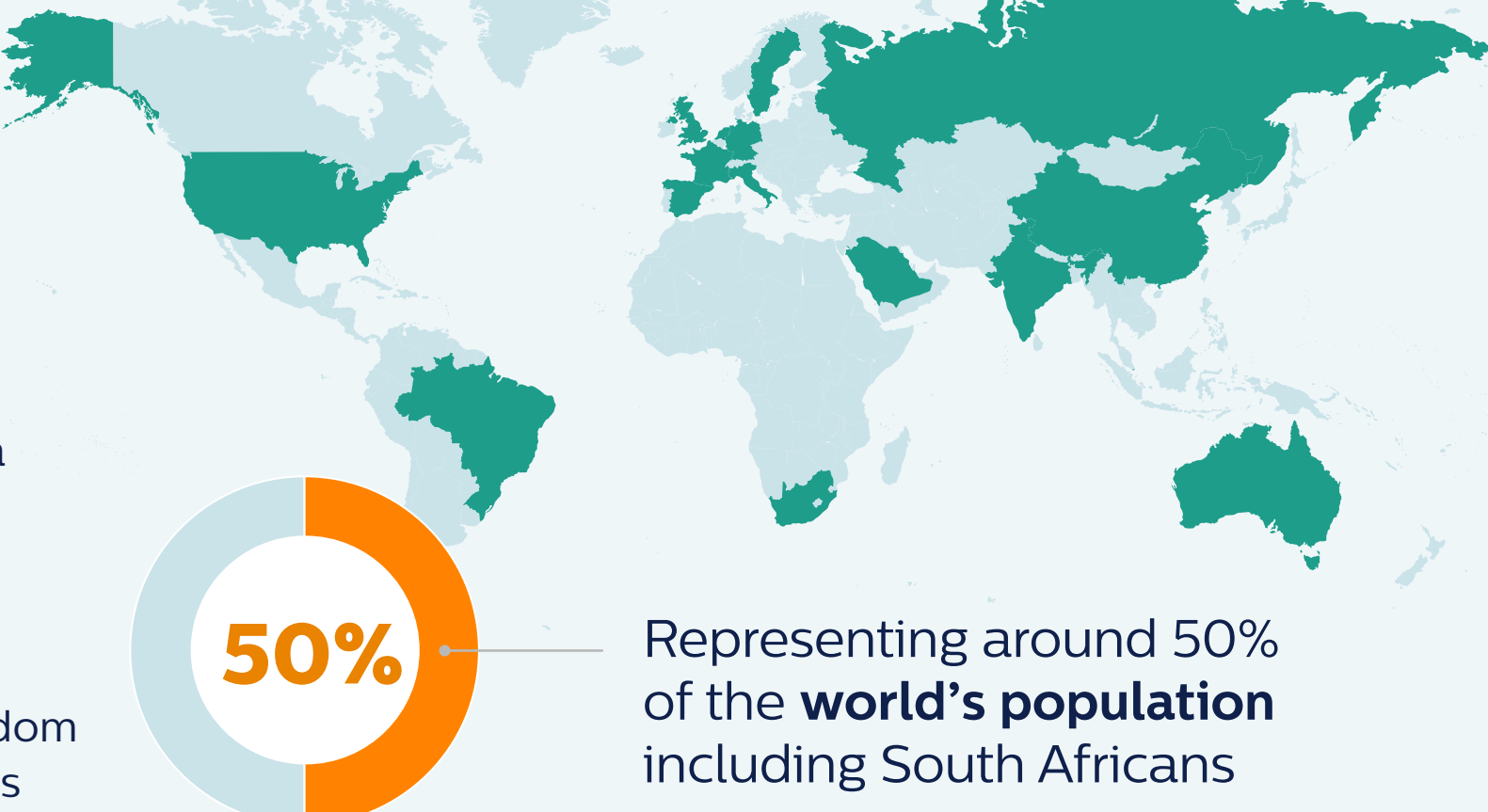
Value Measure suggests **performance improvements** are needed



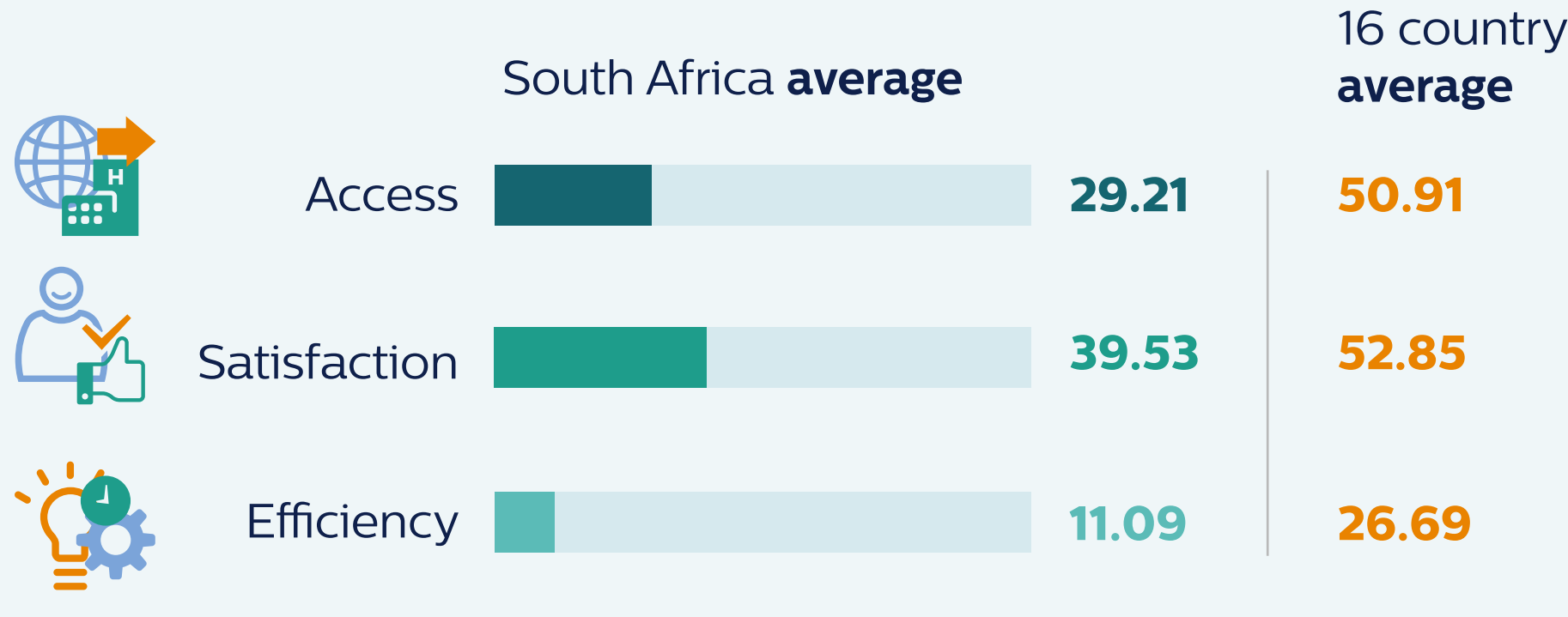
A **16-country survey** of people and healthcare professionals from:

16 countries

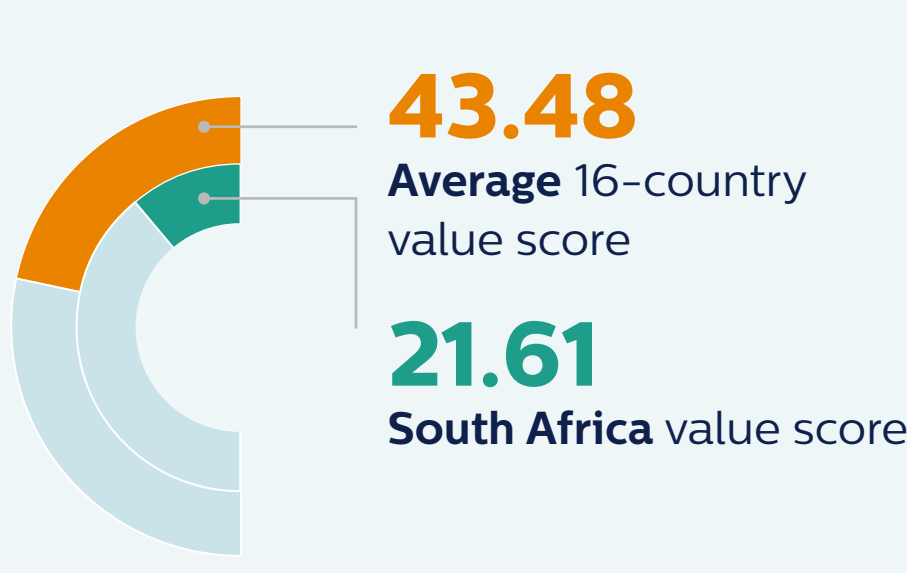
- Australia
- Brazil
- China
- France
- Germany
- India
- Italy
- Netherlands
- Russia
- Saudi Arabia
- Singapore
- South Africa
- Spain
- Sweden
- United Kingdom
- United States



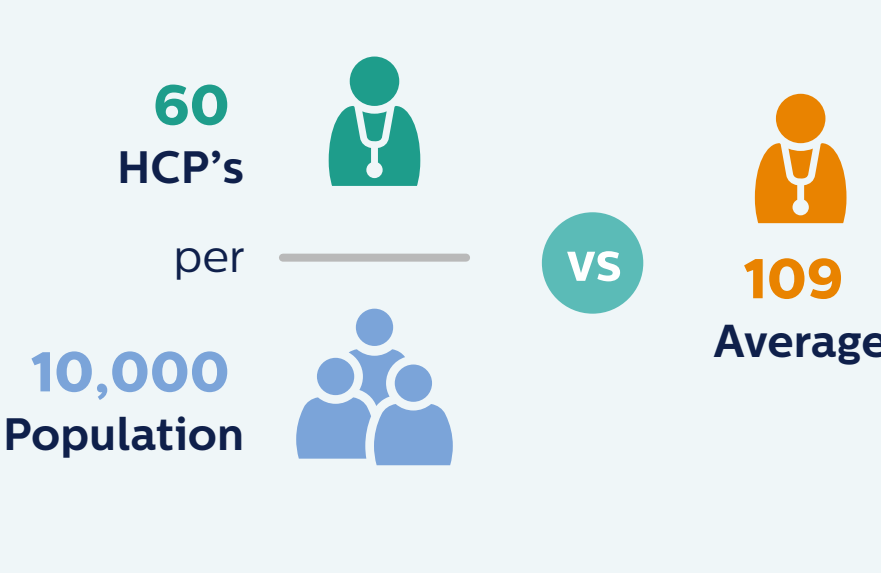
The Value Measure is a new indicator of the **value delivered by healthcare systems** in developed and developing countries. It combines **3 key criteria**:



Like other developing markets (Brazil, India, China), South Africa's Value Measure is **below the 16-country average**

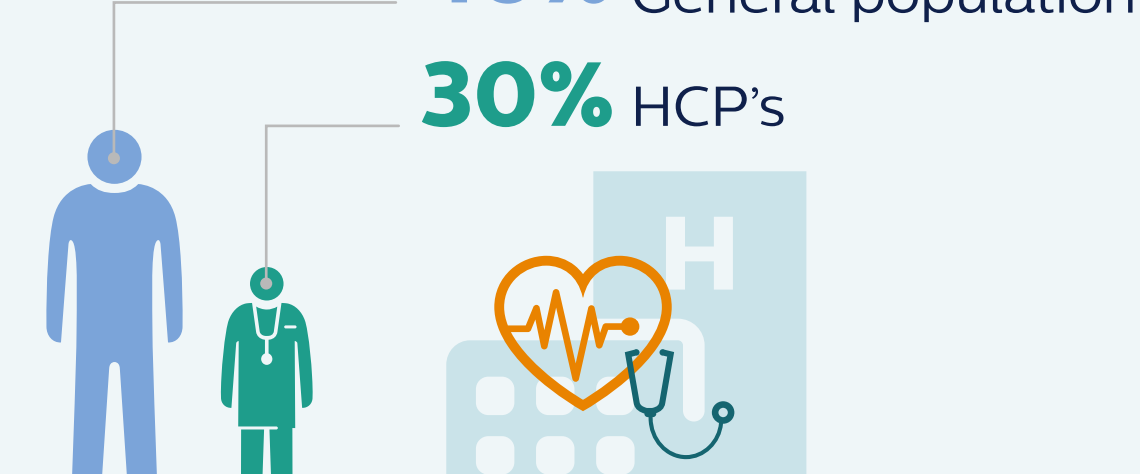


South Africa's below-average access score is driven by a **lack of skilled healthcare professionals relative to the size of the population**

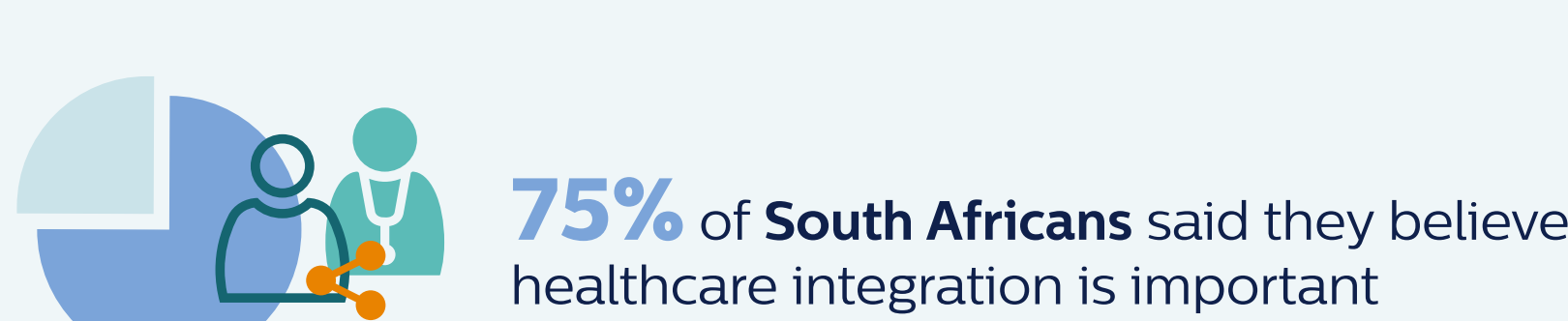


There is still a **gap** between public and healthcare professional **attitudes** in South Africa

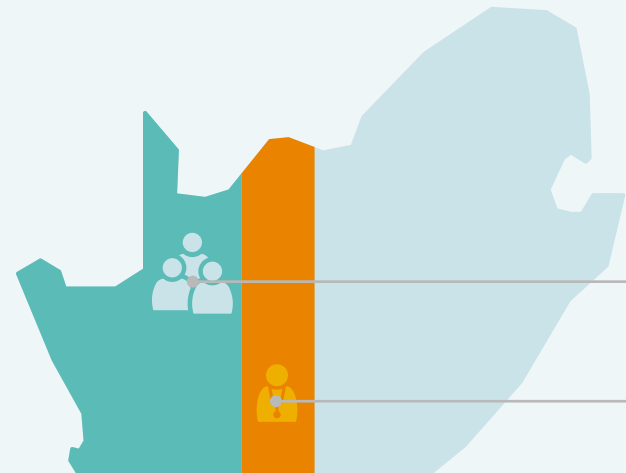
Percentage that **agree the health system meets patient needs** in South Africa



South Africans understand that **healthcare integration** is important

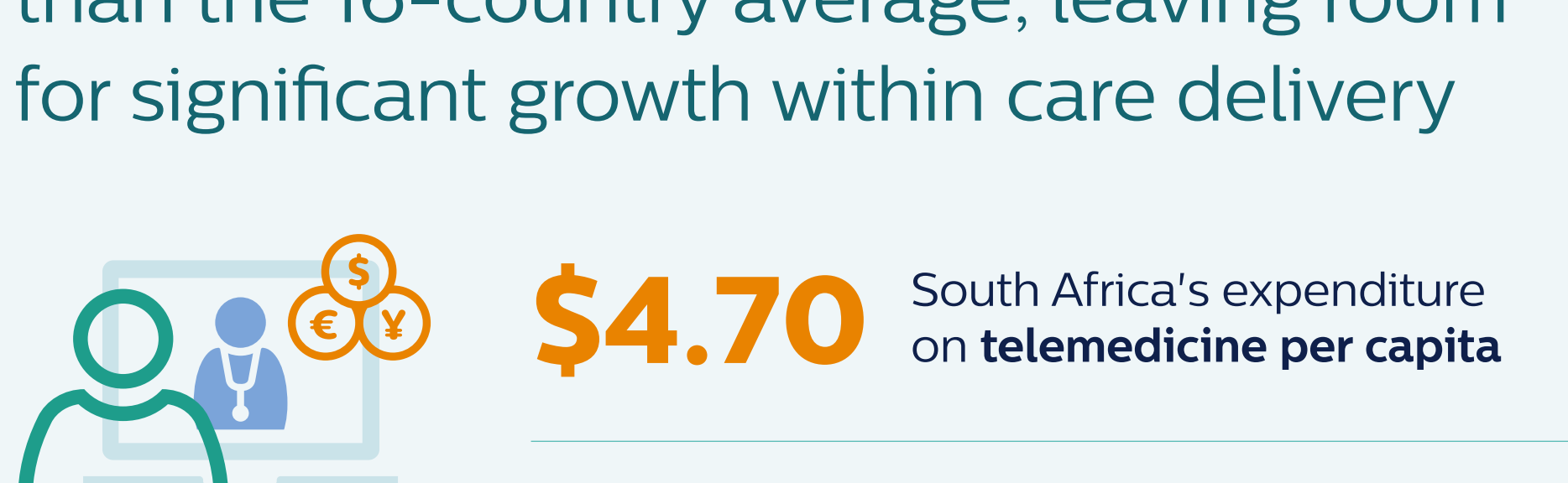


83% of **HCP's** also believe healthcare integration is important



However **only** **27%** of the **general population** and **15%** of **HCP's** believe that the health system in South Africa is **currently integrated**

Adoption of telehealth and remote monitoring in South Africa is much lower than the 16-country average, leaving room for significant growth within care delivery



The report found that efficiency needs to increase across the 16 countries surveyed, but South Africa's **efficiency score is the lowest**



*"In most countries I know, there's plenty of data, but it's not being integrated so it's not being put into something planners can use – they only **receive fragmented information.**"*

Rafael Bengoa, Co-Director, The Institute for Health & Strategy, Vice Chairman of Advisory Group Horizon 20/20

Better efficiency with budget spent, increased trust and better integration will help build towards a future of healthcare that **works for everyone**

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* The Value Measure is a new indicator of the value delivered by healthcare systems of developed and developing markets. It combines criteria associated with value-based healthcare and access to care – these include: access to care across the health continuum, healthcare outcomes, cost and HCP satisfaction, and the experience of the population these systems serve.

The 2018 study measures perceptions and attitudes from more than 3,000 healthcare professionals and 24,000 of the general population captured within the 2017 and 2018 studies juxtaposed with third party data. For the first chapter, 45 different metrics were collected for 16 countries: Australia, Brazil, China, France, Germany, India, Italy, Netherlands, Russia, Saudi Arabia, Singapore, South Africa, Spain, Sweden, the United Kingdom and the United States of America.

For a full list of sources: www.futurehealthindex.com/methodology