

Sub-processors used by Philips in its Benelux offerings

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To provide certain products or services to its Benelux-based Customers¹ – on top of the Sub-processors² used by Philips in its EEA-offerings – Sub-processors are also engaged by the local organization in the Benelux. This mainly concerns Sub-processors who perform services (remote and/or on-site) on behalf of Philips³. This list can be found below.

The provision of certain products or services may require Philips to make use of additional or other sub-Processors. In this case, the relevant agreement will contain a list of such additional sub-Processors.

List of sub-Processors for certain Philips products as offered in the Benelux:

Modality Name	sub-Processor legal entity	Country(ies) where processing takes place	Activity performed
VuePACS – On-premises and Managed Service	General Computer	Netherlands	Hardware service provider. Access to and temporary storage of personal data.
	CGI Nederland B.V.	Netherlands	On-site support for PACS hardware (and Advanced Visualization Workspace).
VuePACS - Cloud (Vue Motion, MyVue)	CGI Nederland B.V.	Netherlands	Software service provider.
	Jaguar Network	France	Hosting provider.
	Pulsant	United Kingdom	Hosting provider.
	SFR	France	Hosting provider.
	St. Gerrit	Netherlands	Hosting of private data lines between Dutch Datacenters and local hospital architecture. Transfer of and temporary access to (encrypted) personal data.

¹ Namely, the Customer entity with whom Philips entered into an agreement.

² As defined by art. 4 of the General Data Protection Regulation (EU Regulation 2016/679).

³ Namely, the Philips entity with whom Customer entered into an agreement.

List of sub-Processors for customer support:

Support Service Name	Sub-processor legal entity	Country(ies) where processing takes place	Activity performed
Customer Support – Digital Pathology	ITR-UDEN BV	Netherlands	IT Recycling services provider (hardware destruction). Destruction of personal data.
	SBE France	France	Hardware service provider.
Customer Support – Laboratory Informatics	CGI Nederland BV	Netherlands	Software service provider; 4 th level support on explicit request from Philips. Access to technical and (pseudonymized) personal data.
	ITR-UDEN BV	Netherlands	IT Recycling services provider (hardware destruction). Destruction of personal data.
Customer Support – Modalities	ITR-UDEN BV	Netherlands	IT Recycling services provider. Destruction of personal data.
	QRS Healthcare BV QRS Service BV	Customer location Netherlands	Customer service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.
	Third-party medical device suppliers <i>In addition to the customer service provider mentioned above, in case of customer service contracts on third party medical devices, the provider of the medical device can provide the customer service on behalf of Philips and as such act as a sub-processor. This could be third parties like Bayer, Canon or Siemens.</i>	Customer location Belgium Netherlands	Customer service provider. Access to and anonymization / pseudonymization, extraction and temporary storage of personal data.